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RITRON®

W I R E L E S S   S O L U T I O N S

XD SERIES OWNER'S MANUAL

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XD-Series Models

RQX-117NX ....VHF XD-Series Analog/NXDN™ Digital Callbox

RQX-117NX-CANADA .....Canadian model VHF XD-Series Analog/NXDN™ Digital Callbox

RQX-417NX ....UHF XD-Series Analog/NXDN™ Digital Callbox

RQX-417NX-CANADA .....Canadian model UHF XD-Series Analog/NXDN™ Digital Callbox

The XD-Series callbox can be programmed to operate as an analog FM two way radio, or as an NXDN™ digital voice two way radio. This allows the user to transition to digital voice as needed. The NXDN™ capability is contained in a piggy back board that connects perpendicular to the main board. The XD-Series callbox is available in both the standard model high visibility green enclosure, and in the -BLK model black enclosure.

The model number appears on the serial label located on the back of the XD-Series Callbox enclosure.

VHF radios are designed to operate within the 15 MHz band between factory standard 150 to 165 MHz.

UHF radios are designed to operate within the 20 MHz band between factory standard 450 to 470 MHz.

Advanced Features available with the XD-Series models include 2-Tone, DTMF, Selcall and NXDN™ Decode, Voice Messages, Analog Companding, Sensor Input, and a Relay Switch Closure.

NXDN™ Digital Features are based on RAN and ID codes and perform similar functions as the analog addressing modes. The Ritron® PC Programmer will aid in set up of these features. Limited Field Programming of these features that does not require the use of the PC Programmer are detailed in the "Digital Mode Field Programming" section of this manual.

The Power supply to the XD callbox can be three internal D-cells batteries, an external 8 to 12 VDC input, or both. See the "APPLYING POWER TO THE XD-SERIES CALLBOX" section of this manual for details on powering the XD-Series callbox.

XD-Series Callboxes

Optional Accessory Equipment

Several options are available for the Ritron® XD-Series Callbox. These options, individually, or in combination with one another can greatly enhance the functionality of the callbox as well as the overall communication system. Available options include:

- **RPS-EXPO** - External Power kit for the XD-Series Callbox. Requires use of the Ritron® 60201124 accessory cable included with the callbox.

- **RSS-100 -** The RSS-100 is a complete solar power supply system consisting of a 10-watt solar panel, charge controller and 8 AH rechargeable battery all housed in a rugged, ready-to-mount enclosure.

- **R-STROBE -** The R-STROBE is a powerful strobe light, giving a visual indication of a callbox in use. The R-STROBE is available in both AC (R-STROBE) and DC versions (R-STROBE-DC). If used the XD callbox must be externally powered.

- **RQX-PCPK-1 -** PC Programming kit, Software CD and radio-to-PC cable (5 pin USB to mini-USB, pn 60201119)

- **RQX-Q-GN -** Mounting Plate, for Gooseneck Post or flat surface, stainless steel.

- **60201125 -** Cable, SMB to BNC connector. Cable permits retrofit use of external antenna. Does not include antenna.

- **RAM-45 -** Magnetic Mount Antenna 12 ft coaxial cable, BNC connector (requires cable # 60201125)

- **60201124 -** Cable, 6-conductor with Heyco strain relief. Brings connection points out of the callbox for the following: external power, relay control/activation, switch input features.

- **25107400 -** Torx Bit (hollow Point type), Replacement T-25 for Q-Series tamper resistant fasteners.

For additional information and pictures of these items go to http://www.ritron.com/xd-series-callbox-nxdn-digital-analog and download pdf of the product brochure.

THANK YOU FOR CHOOSING RITRON

Congratulations on your purchase of the RQX XD-Series Callbox Your new radio is the culmination of RITRON's 40 years of designing, manufacturing, and supplying reliable, professional wireless communication products. Ritron wireless products will improve the operation, safety, and profitability of any organization by providing instant voice communications between employees throughout the workplace.

ABOUT THE XD-SERIES CALLBOX ....

The XD-Series Callbox is a 2-way radio transceiver used to communicate directly with portable, mobile and stationary analog FM or NXDN™ digital radios; or through radio repeaters if programmed using the Ritron® PC Programming software. Each callbox is equipped with the following features or capabilities.

- **Field Programming.** Field programming allows you to quickly program your radio in the field without the need for a PC programmer. Each radio can be field programmed to one of 27 VHF or 114 UHF channel table frequencies, and one of 50 QC or 104 DQC interference eliminator codes. NXDN™ ID and RAN codes can also be field programmed.

- **154 Interference Eliminator Codes (Analog Mode only).** Quiet Call (QC) and Digital Quiet Call (DQC) codes can be programmed to eliminate other radio users not in your workgroup. For compatibility, new radios should be programmed with the same codes.

- **Volume Level.** Field programmable or PC programmable to 20 – 100% volume level.

- **Normal or High Microphone Gain.** Field and PC programmable to Fixed or AGC microphone gain.

- **Battery Powered.** The XD-Series Callbox can be powered by 3 D-cell Alkaline or Ni-MH batteries for 700mW transmit power. D-cell batteries can operate the radio for up to one year or 8,000 three second transmissions. When the callbox is used in a battery only application, the Auto Turn-Off feature should be enabled – this is a factory default setting.

- **Low Battery Alert.** The callbox will transmit an Alert Tone or voice message at the end of each transmission when the batteries approach end-of-life. This allows sufficient time for you to replace the batteries and assure uninterrupted service.

- **External Power 8 to 12 VDC Capable.** The XD-Series Callbox can be powered by an external 8 to 12 VDC source. This method of powering the callbox allows the radio to remain **ON** at all times, like an intercom. Automatic Turn Off must be **DISABLED** via Field or PC programming for Intercom operation.

- **External Power Fail Alert.** This feature can be enabled via Field or PC programming. The callbox will transmit an Alert Tone or voice message if it detects loss of external DC power. The radio automatically continues to transmit an Alert Tone once every hour (unless programmed for Automatic Turn Off) until external DC is restored or the batteries are depleted.

- **High/Low Power Output.** When powered by External 8 to 12 VDC the XD-Series callboxes will be transmitting at high power output (2W). When battery powered by 3 D-cells the XD-Series callbox operates in Low power (700mW) mode exclusively.

- **"Automatic Turn-Off" or "Intercom" Operation.** The XD-Series Callbox can operate in the standard "Automatic Turn-Off" mode (Factory Default), where the radio is normally **OFF** until the Call Button is pressed, or can be Field or PC programmed for "Intercom" operation where the radio is always **ON**. See "External Power 8 to 12 VDC Capable" feature above.

- **DTMF or Selcall ANI (Analog Mode only).** Field or PC Programmable for 3-7 digit DTMF or Selcall ANI codes which are transmitted at the beginning of each message for radio identification.

- **Companded Audio (Analog Mode only).** The radio can be Field or PC programmed to **ENABLE** or **DISABLE** audio companding. Companding will compress transmit audio before sending it, and expand receive audio before it is heard on the speaker to reduce the background noise common in radio communications. Do not use microphone in AGC mode when using companding.

- **Voice Messages.** You can record custom voice messages that are played back during normal Callbox operation. Messages include Greeting, Voice Alert, Sensor status, Battery status, and External DC Power Fail.

- **Listen In.** Allows remote activation of the transmitter when a unique 2-Tone, DTMF or Selcall code is received in Analog Mode. Field or PC programmable to 2-Tone, DTMF or Selcall codes and 4 different Listen In transmit times. In NXDN™ Digital Mode an NXDN™ ID code can be used.

- **Sensor Turn-On.** When operating the Callbox with Automatic Turn-Off enabled, the unit can be configured to turn itself **ON** any time the Sensor Input is pulled **LOW** (ground). This allows an external switch closure to activate the Callbox. The callbox will remain on as long as the switch is closed.

- **2-Tone, Selcall or DTMF Decoding (Analog Mode only).** The Callbox can be programmed to decode unique 2-tone, Selcall or DTMF codes for selective signaling of the Callbox, "Listen In" remote activation of the transmitter, or Switch Output activation in GateGuard® applications.

- **Relay Switch Output.** The switch output is a simple 3-Amp relay contact closure that can be used to **OPEN** and **CLOSE** a gate, switch on a light, sound an alarm or any other application where remote control of an ON/OFF switch is required. The callbox can be programmed to **OPEN** and **CLOSE** the Switch Output with a 2-tone, Selcall, or DTMF code in Analog Mode or NXDN™ ID code in NXDN™ Digital Mode.

- **Sensor Input.** The Callbox can be configured to send a warning tone or a pre-recorded voice message when a change in the Sensor Input is detected. The Sensor Input will respond to an **OPEN** or **CLOSED** switch. The unit must already be on to respond to a switch opening.

EXPOSURE TO RADIO FREQUENCY ENERGY ....

PLEASE NOTE THE FOLLOWING WITH REGARD TO RF EXPOSURE FOR THIS PRODUCT:

This product generates radio frequency (RF) energy when the PTT button on the front of the unit is depressed. This product has been evaluated for compliance with the maximum permissible exposure limits for RF energy at the maximum power rating of the unit. At the minimum expected separation distance and greater, the maximum RF exposure is at or below the General Population/Uncontrolled limits. This minimum separation distance is 20 cm in the US and 23 cm in Canada. Operator should stay at least that distance away from call box. External antennas have not been tested for compliance and may or may not meet the exposure limits at the distances given. Higher gain antennas are capable of generating higher fields in the strongest part of their field and would, therefore, require a greater separation from the antenna. They can be mounted higher than the call box which will increase the operator's separation from the antenna. This product is not to be used by the general public in an uncontrolled environment unless compliance with the Uncontrolled/General Population limits for RF exposure can be assured.

To limit exposure to RF energy to levels below the limit, please observe the following:

•   DO NOT activate the transmitter when not actually wishing to transmit.

•   When transmitting, make certain that the distance limits for the particular model in use are observed.

•   DO NOT allow children to operate the radio.

When used as directed, this series of radios is designed to comply with the FCC's RF exposure limits for "Uncontrolled/General Population". In addition, they are designed to comply with the following Standards and Guidelines:

•   United States Federal Communications Commission, Code of Federal Regulations; 47 CFR §§ 2 sub-part J.

•   American National Standards Institute (ANSI) / Institute of Electrical and Electronic Engineers (IEEE) C95. 1-1992.

•   Institute of Electrical and Electronic Engineers (IEEE) C95.1-1999 Edition.

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OPERATING THE CALLBOX WITH FACTORY DEFAULT SETTINGS....................

The XD-Series Callbox Factory Default setting is with Automatic Turn-Off **ENABLED**. This means the callbox is **OFF** and will not receive a call until the callbox first initiates a call. When the callbox is used in a battery only application, the Auto Turn-Off feature should be Enabled.

In Automatic Turn Off mode the callbox automatically shuts off whenever there is "no activity" for a programmed number of seconds (10 second default). Activity keeping it awake is either the **ON/PTT** button activation or a received call.

To Initiate a Call

Press and hold the **ON/PTT** Button. Listen for the "beep", then, begin speaking. For best communication, the caller should be 3 feet or less from the callbox. The callbox can be programmed to send a unique **CALL TONE** to alert radio equipped personnel. This CALL TONE will also be heard at the callbox.

To Receive a Call

1.   When you have finished speaking, release the **ON/PTT** Button.
2.   Any reply will be heard through the callbox speaker. If a call is not received within 10 seconds of releasing the **ON/PTT** Button and there is no activity on the channel, the callbox will sound a low double tone and turn-off automatically. This automatic turn-off feature is designed to conserve battery life.

Operation Notes

The XD-Series Callbox must be powered internally with Alkaline or Ni-MH batteries **ONLY.** The standard unit comes with a 3 D-cell holder. Ni-MH low self discharge (LSD) batteries are available online which offer a great rechargeable option. Alternatively, an external 8 to 12 VDC power supply can be used, order Ritron® model **RPS-EXPO** 110 VAC to 12 VDC cube power supply with ferrite clamp. When using an external supply, the internal D-cell batteries can be used as back-up. The unit will work with external voltages down to about 6 VDC but the power output will shift to the low power 700mW level when the voltage is too low.

Low Battery Alert

The callbox will transmit an Alert Tone at the end of each transmission when the batteries approach end-of-life. This allows sufficient time for you to replace the batteries and assure uninterrupted service. On XD-Series Callboxes the LOW battery alert tone can be replaced by a LOW battery voice message.

APPLYING POWER TO THE XD-SERIES CALLBOX ....

The XD-Series Callbox may be powered by:

1. 3 internal D-cell batteries for 700mW operation.

   - Powering the callbox with batteries will allow for an installation that does not require wiring to an external source of power.
   - When the callbox is used in a battery only application, the Auto Turn-Off feature should be Enabled – this is the Factory Default setting.

2. An external 8 to 12 VDC (Use Ritron® pn RPS-EXPO) source for 2W operation.

   - Powering the callbox by an external source will allow the unit to remain in **Always**-**ON mode**, like an intercom*. Be advised that battery only operation is not suitable for Always-On mode.
   - Internal batteries can be installed as back-up in the event that external power is lost.

To extend battery life, one of two battery saver options may also be used. See **"**POWER MANAGEMENT OPTIONS".

* Automatic Turn Off must be **DISABLED** via Field or PC Programming.


Using Internal Batteries

Batteries may be installed in the internal battery holder for a no trenching, no wires required installation. If internal batteries are used, a LOW battery alert tone will be transmitted when the battery voltage drops below a programmed value. The LOW battery tone notifies personnel that the batteries should be replaced. On XD-Series Callboxes the LOW battery alert tone can be replaced by a LOW battery voice message.

IMPORTANT! When installing D-cell batteries be sure all are the same, and are all new cells. DO NOT mix new and used batteries.

Alkaline D-cells are readily available in department stores. Alternatively, low self-discharge (LSD) nickel-metal hydride rechargeable can be ordered online. The advantage of the LSD NiMH is they can be reused, have a lower internal resistance and sustain good voltage over the battery life. If operating at very cold temperatures NiMH may be considered. A smart charger will also be needed with the rechargeable. The XD call box can draw about 0.7 Amp when transmitting so battery health is important.

XD-Series Battery Installation

1. Using the T-25 Torx bit included with the radio, loosen the four corner screws on the plastic interior case and separate the case halves.

2. Disconnect the power cable connecting the battery holder to the radio.

3. Install 3 new D-cell batteries into the battery holder. Be sure to observe polarity as indicated.

4. Re-connect the power cable.

5. Secure the plastic case halves with the corner screws. Be sure power cable is in the area below the battery holder and is not pinched between the case halves.
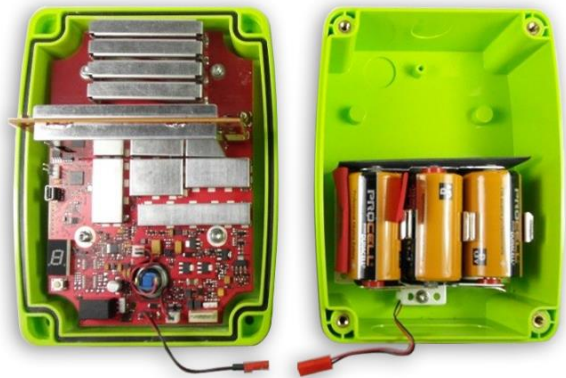
Using External +12 VDC Power with Battery Back-up

*Note: An additional hole, strain relief, and conduit will need to be installed into the callbox. Refer to the "*INSTALLING THE CALLBOX 6-CONDUCTOR INTERFACE CABLE *(60201124)" section of this manual for details.*

The unit may be powered by an external source of 8 to 12 VDC. This source should be filtered, with minimum noise and hum, and capable of supplying at least 1 Ampere.

Factory Default programming of the callbox is optimized for battery power operation. The External 8 to 12 VDC Power Fail Alert option is **NOT ENABLED**.

It is recommended that if an external source of power is used, that the internal batteries be installed as a back-up against loss of power. If this option is chosen, we recommend that the "External Power Fail Alert" feature be **ENABLED** via Field or PC programming.

For External +12 VDC power, order Ritron model **RPS-EXPO** 110 VAC to 12 VDC cube supply.

How the Callbox will operate:

If External 8 to 12 VDC Power Fail Alert Feature is NOT ENABLED:

- LOW battery detection can only occur when the external voltage is removed or failed.
- Radio will only check for LOW battery or DEAD battery condition when the radio is **ON**.
- If LOW battery is detected, a single LOW battery alert tone will be transmitted at the end of the transmission.
- Radio does **NOT** automatically transmit a LOW battery alert tone. The callbox must be **ON** and the Alert tone is only sent at the end of a transmission.
- If DEAD battery is detected, the radio ceases all operation. A DEAD battery tone is heard on the callbox speaker and the radio will turn **OFF**.
- On XD-Series callboxes the LOW battery alert tone can be replaced with a LOW battery voice message.

If External 8 to 12 VDC Power Fail Alert Feature is ENABLED:

- Radio always checks for External voltage when the radio is **ON**. If loss of external voltage is detected while the radio is in standby: *a single Alert Tone will be transmitted immediately.*
- If loss of external voltage is detected while the radio is in receive: *a single Alert Tone will be transmitted after the received message is complete*.
- If loss of external voltage is detected while the radio is in transmit: *a single Alert Tone will be transmitted at the end of the transmission.*
- Once loss of external voltage is detected and the Alert Tone is transmitted, the radio will automatically send the Alert Tone once every hour until external voltage is restored or the batteries are exhausted. If radio is set for Automatic Turn-Off (default setting) this hourly alert will **NOT** occur.
- If Dead battery is detected the radio ceases all operation, a DEAD battery tone is heard on the callbox speaker and the radio will turn **OFF**.
- On XD-Series callboxes the loss of External +12 VDC alert tone can be replaced by a Power Fail voice message.

Using External 8 to 12 VDC Power without Battery Back-up

The Ritron® XD-Series callbox can be programmed for always-on operation by disabling the Automatic Turn-Off option. This is accomplished using the RQX PC Programmer, or through Field Programming. Once Automatic Turn-Off is disabled, the user simply turns on the callbox by pressing the front panel PTT button and it will remain on as long as power is applied. If power to the callbox is lost then restored, the user must press the front panel PTT to restart the radio. For externally powered callboxes, battery backup is one method of keeping the radio on if the primary external power is lost.

> **For users that do not want to rely on battery backup, and do not want to "restart" the callbox after a power loss, the callbox can be modified to automatically restart after a power loss.**
>
> For details or questions about this modification contact Ritron® at 1-800-872-1872.
>
> **Important considerations before applying this modification:**
>
> - The Automatic Turn-Off option must be disabled.
> - When Automatic Turn-Off is disabled the unit will consume the largest amount of current, but is always ready to instantly receive messages. This mode should only be considered if an external source of power is available.
> - The callbox receiver will always be on. All radio communication on the programmed frequency and tone will be heard over the RQX callbox.

Power Management Options ....

There are four power management options available to the XD-Series Callbox:

Automatic Turn-Off (In battery only application Auto Turn-Off must be Enabled) ....(Field or PC Programmable)

If Enabled (factory default), the callbox will automatically turn itself off after a programmed period of no activity **(no transmissions made and no calls received)** has elapsed. Once the unit has turned itself off, it can only be turned back on by depressing the **ON/PTT** Button. The programmed period of no activity necessary before the unit turns itself off is called the **RQX Reset Time**. RQX Reset Time and Automatic Turn-Off can both be Field programmed, or PC programmed by the factory or your Ritron® dealer via the Ritron® RQX Series PC Programmer. Automatic Turn-Off mode is the factory default mode for power management with an RQX Reset Time of 10 seconds. Battery only operation not suitable for Always-On mode.

Battery Saver (Analog Mode only) ....**(PC Programmable Only)**

This mode, only available for Analog Mode operation, is similar to the Automatic Turn-Off mode except that the unit does **NOT** turn itself off after the RQX Reset Time has elapsed. Instead it reverts to a mode where the unit goes to sleep and periodically wakes up to test for receive activity on the channel. The Sleep Period (called Battery Saver Sleep Time) can be set using the Ritron® RQX Series PC Programmer to between 0.5 and 8 seconds. Longer sleep times result in better battery life, but increase the chances that activity on the channel may be missed. The unit will come out of this mode when activity is detected during the wake-up period or if the **ON/PTT** button is pressed. The Automatic Turn-Off and Battery Saver modes cannot be used together.

Neither "Automatic Turn-Off" nor "Battery Saver" Used..**(Field or PC Programmable)**

If neither Automatic Turn-Off nor Battery Saver are used the unit will consume the largest amount of current, about 90 mA, but is always ready to instantly receive messages. This mode should only be considered if an external source of power is available (see "Using External 8 to 12 VDC Power with Battery Back-up").

NXDN™ Mode Radio Power Consumption.. **(Automatic)**

"ON with sync": When the NXDN™ radio is actively looking for a sync word in receive mode it consumes about 80 mA. The digital receiver IC is looking for the NXDN™ preamble and sync word and once found will wake up the NXDN™ processing board. Once awake while decoding voice the radio draws about 270 mA with a low audio volume setting. When the received signal disappears the unit's consumption goes back to about 80 mA. Battery only operation not suitable for Always-On mode.

"Always ON": NXDN™ board is always ON consuming about 250 mA in RX mode.

 If Automatic Turn-Off is enable the current will drop to zero at the expiration of the reset timer. If Automatic Turn-Off is not enabled the unit will continue drawing 80 mA in "ON with sync" or 250 mA in "Always ON" mode.

Sensor Turn-On ....

When operating a XD-Series Callbox with Automatic Turn-Off enabled, the unit can be configured to turn itself **ON** any time the Sensor Input is pulled **LOW** (ground). This allows an external switch closure to activate the Callbox. When the switch closure is detected the Callbox will turn on and automatically transmit the Sensor On alert or Sensor ON voice message. The Callbox is then in normal operating mode and will automatically turn itself off after a programmed period of no activity as described in the Automatic Turn-Off topic in this section. For Sensor Turn-On operation the Sensor Turn-On jumper must be placed into the "Turn-On" position. Refer to FIG-1 below for correct placement of the jumper. If the Sensor Input is not used the jumper placement has no effect on Callbox operation.
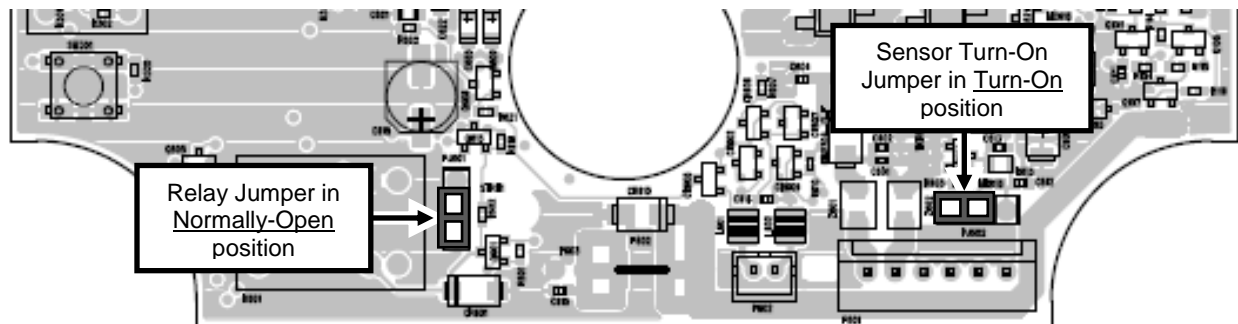
FIG-1: Sensor Turn-On Jumper Shown in Turn-On Position

EXTERNAL ANTENNA CONNECTOR AND ANTENNA JUMPER SETTING ....

The XD-Series Callbox is equipped with an Antenna Jumper that will route all incoming and outgoing radio signals to the built-in internal antenna. The jumper must be removed when connecting to the SMB RF Test / External Antenna connector. The PJ201 jumper and the J201 SMB RF connector are located just above the large vertical shield on the main PC board.

The XD-Series Callbox comes from the factory with the Antenna Jumper installed for operation with the built-in internal antenna.

Important - For testing through the SMB RF connector, OR for connection to an optional external antenna (optional cable also required), you must **REMOVE** the Antenna Jumper PJ201.

Antenna Jumper installed for use with built-in antenna

Remove Antenna Jumper for use with optional external antenna

Antenna Jumper removed for use with optional external antenna

For mounting an external antenna the Ritron® six inch coaxial adapter (Ritron® # 60201125) can be used to go from the SMB to a hole in the case. Refer to the "OPTIONAL DMR-SERIES EXTERNAL ANTENNA INSTALLATION INSTRUCTIONS" section of this manual for detailed instructions.

Callbox Controls and Connectors ....

SMB RF Connector
SMB style RF connector for external antennas. The Antenna Jumper must be removed when using the SMB RF connector.

Internal Antenna
An internal antenna is etched and/or secured to the PCB. When used, the Antenna Jumper must be installed and there can be no connection to the SMB RF connector.

Antenna Jumper
The Antenna Jumper connects either the internal antenna or the SMB RF connector. See the "EXTERNAL ANTENNA CONNECTOR AND ANTENNA JUMPER SETTING" section of this manual for details.

Sensor Turn-On Jumper
The Sensor Turn-On jumper can be set to turn-on the radio whenever the Sensor Input is pulled low. (See FIG-1)

Relay Polarity Jumper
The Relay Polarity jumper can set the relay output to normally open or normally closed. (See FIG-1)

Case Screws
A T-25 Torx screw is located in each corner of the case front. These 4 screws are used to secure the case front containing the radio, to the case back that contains the batteries.

Input/Output Connector
The 6-pin, polarized connector is used to connect external input/output devices. This allows connection of an external 8 to 12 VDC input, an external DC level sensor input, and a 2A contact switch closure output.

Microphone
The microphone is installed on the PCB back side.

Speaker Connector
The internal speaker is connected to the radio printed circuit board with a polarized connector.

On/PTT Connector
The On/PTT switch is connected to the radio printed circuit board with a polarized connector.

USB Programming Connector
A Mini-USB style connector is used to connect the cable from the PC programmer to the radio.

Program Button
A small, momentary pushbutton is used for field programming the XD-Series Callbox.

Program Display
A single digit LED display is used during field programming of the radio.

Battery Holder
The battery holder inside the case back is used for the installation of D-cell alkaline batteries. Refer to the labels beneath the cells for correct installation of the batteries.

Battery Mating Connectors
Polarized, 2-pin mating connectors are used to connect the batteries to the radio circuit board.
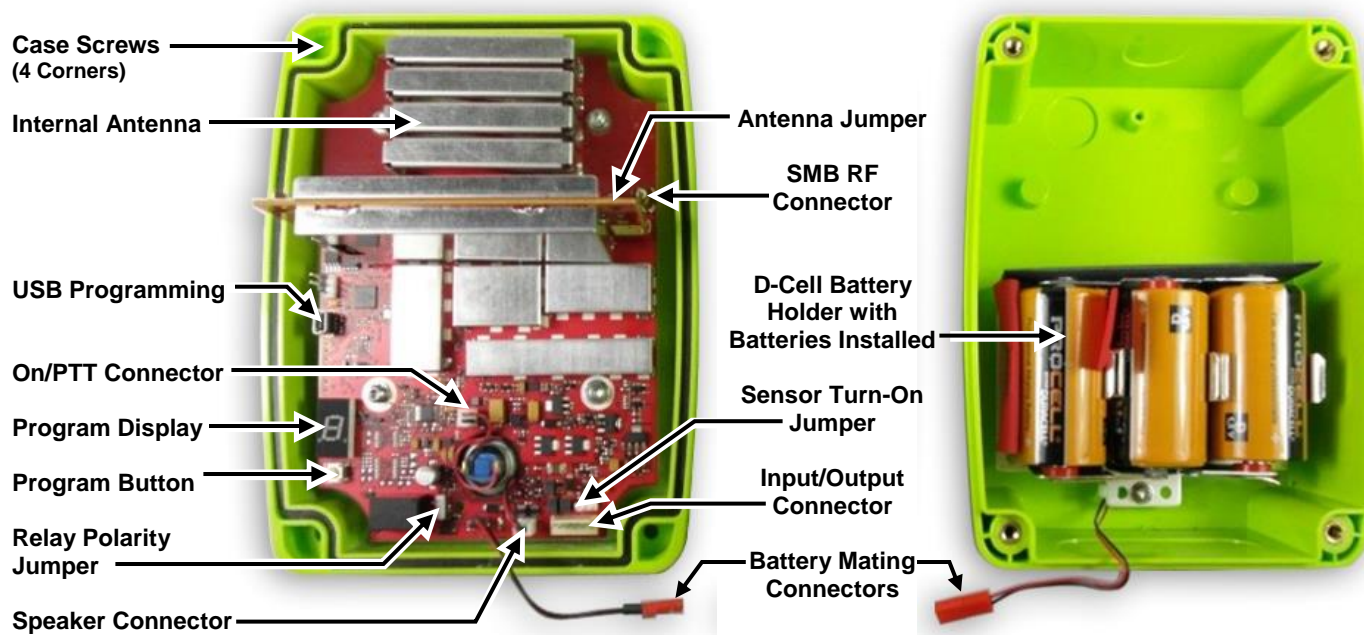

FIG-2: Callbox Assembly, Controls and Connectors

XD-SERIES CALLBOX INSTALLATION INSTRUCTIONS ....

The XD-Series Callbox can be mounted to virtually any surface using the mounting brackets included with the product. Choose a type of screw thread and screw length which will hold firmly in the surface to which the unit will be mounted.

<u>MOUNTING THE XD-SERIES CALLBOX</u>

1. Loosen the (4) screws in the front corners of the case and separate the case front from the case back.
2. Install new D-cell alkaline batteries into the battery holder. Refer to FIG-2, or the labels beneath the cells, for correct installation of the batteries.
3. If required, program the radio. Refer to the programming section of this manual for details.
4. Disconnect the battery mating connectors. Set the case front containing the radio circuit board aside.
5. Install the mounting brackets included with the product to the XD-Series Callbox case back. The recommended installation is with the brackets on each side as shown, installing the brackets top and bottom may reduce radio range.
6. Position the case in the chosen installation location and secure it in place with four screws.

> **!** **CAUTION**   Do not drill or penetrate the XD-Series Callbox case with any additional holes. Use only the mounting brackets included with the product.

7. Reconnect the battery mating connectors between the case front and case back.
8. Fasten the case front to the case back with the four (4) corner screws.

> **COVERAGE** Depending on the unit location and installation, the XD-Series Callbox can cover up to 1 mile line of sight. To increase range, use an external antenna that is mounted higher. Contact RITRON for a RAM-1545 Magnet Mounted Antenna.

OPTIONAL XD-SERIES CALLBOX PEDESTAL MOUNTING BRACKET INSTALLATION INSTRUCTIONS ....

The XD-Series Callbox can be mounted to a gooseneck pedestal or a post using the optional RQX-Q-GN mounting bracket. The RQX-Q-GN includes hardware necessary to attach the bracket to the Callbox, but does not include hardware for attaching to a gooseneck pedestal or a post.

<u>MOUNTING THE XD-SERIES CALLBOX TO A GOOSENECK PEDESTAL</u>

1. Loosen the (4) screws in the front corners of the case and separate the case front from the case back.
2. Install new D-cell alkaline batteries into the battery holder. Refer to FIG-2, or the labels beneath the cells, for correct installation of the batteries.
3. If required, program the radio. Refer to the programming section of this manual for details.
4. Disconnect the battery mating connectors. Set the case front containing the radio circuit board aside.
5. Install one half of the optional RQX-Q-GN mounting bracket to the XD-Series Callbox case back as shown at top right.
6. Reconnect the battery mating connectors between the case front and case back.
7. Fasten the case front to the case back with the four (4) corner screws.
8. Install the other half of the optional RQX-Q-GN mounting bracket to a gooseneck pedestal or a post with the folded sides of the bracket to the sides. The hardware necessary to attach to a gooseneck pedestal or a post is not included with the RQX-Q-GN.
9. Mate the mounting bracket on the XD-Series Callbox to the bracket on the gooseneck pedestal or a post as shown at bottom right and secure with the 4 screws included with the RQX-Q-GN.

# Optional XD-Series External Antenna Installation Instructions ....

Order Ritron® PN 60201125 (Cable Assembly, RF SMB-BNC, Q-Series)

To avoid damaging your XD-Series callbox and possibly void the warranty, the following Antenna Installation Instructions must be carefully followed.

1. The antenna connector can be installed in one of the two locations shown, on the case top or case back. Using the center pilot hole at the desired location, drill a 1/2 inch hole for the BNC antenna connector.
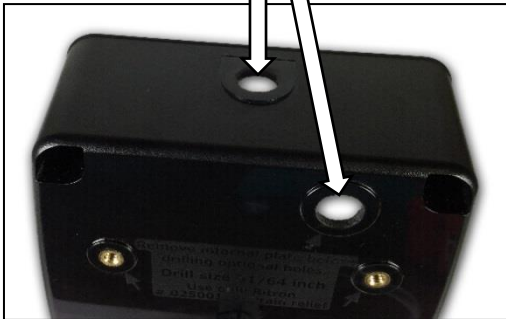
2. Before installing the BNC connector into the case, place the sealing washer on the connector as shown. Be sure it is completely seated in the recessed area and is flat, with no twist or binding.
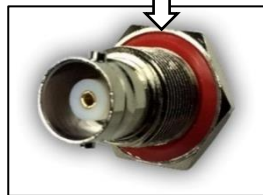
3. From the inside of the case insert the BNC connector through the hole, place the flat washer, lockwasher, and secure with the 1/2" nut.
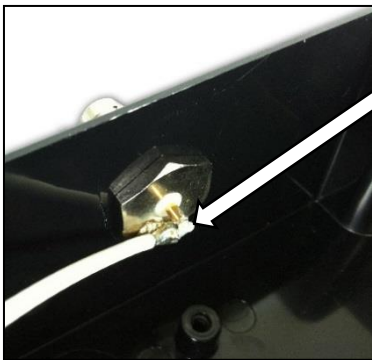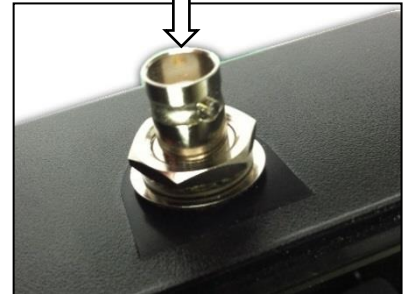
4a. BNC installed in the case top
Position the connector so that the cable is routed as shown, downward toward the inside of the case back.

4b. BNC installed in the case back
Position the connector so that the cable is routed as shown, downward toward the bottom of the case.
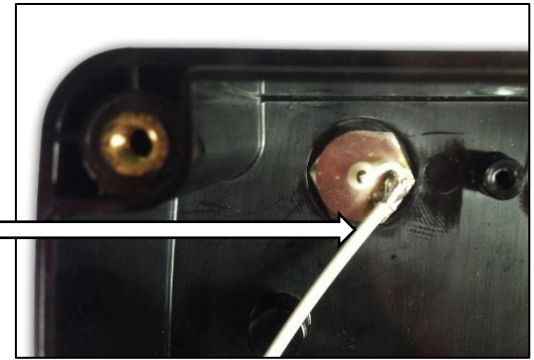
4c. Once positioned, tighten the ½" nut while holding the BNC connector in place with a ½" open end wrench. Be sure the nut is completely tightened to form a good weather seal with the sealing washer.

5. Once the BNC antenna connector is installed on the case, plug the SMB RF connector into the mating connector on the RQX PCB.
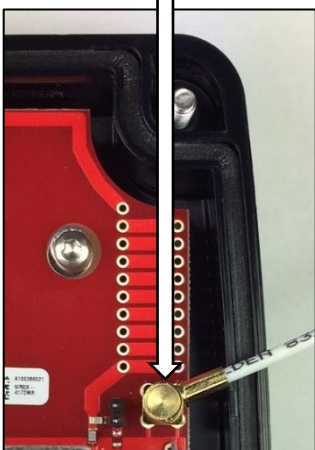
6. REMOVE the Antenna Jumper for use with an optional external antenna.
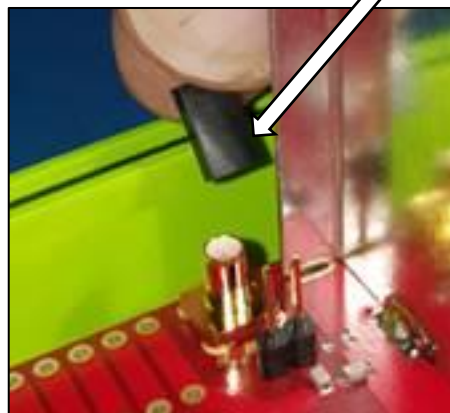
7. With the external antenna connected to the BNC connector, tightly wrap the entire connection with the black silicon tape included in the 60201125 antenna connector kit.
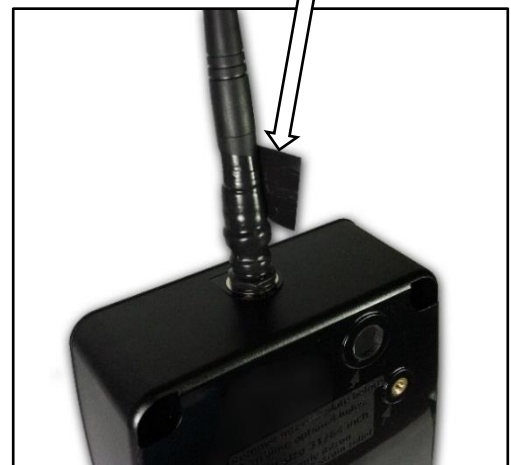
XD-Series Analog Mode Field Programming Overview ....
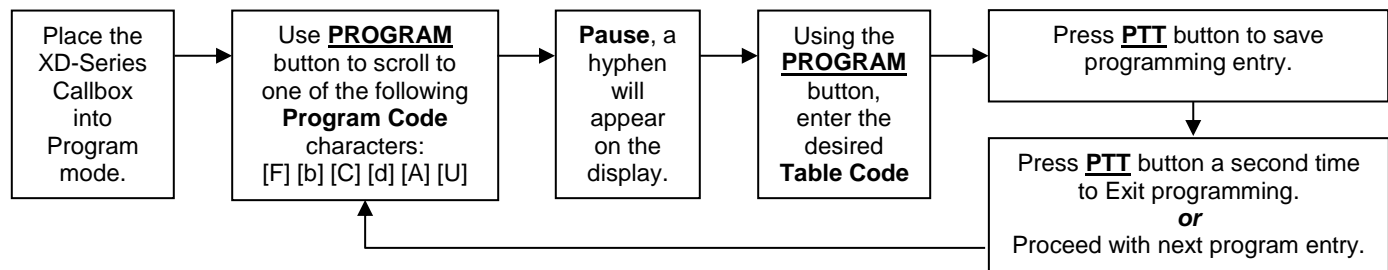
Place the XD-Series Callbox into Program mode.	→	Use **PROGRAM** button to scroll to one of the following **Program Code** characters: [F] [b] [C] [d] [A] [U]	→	**Pause**, a hyphen will appear on the display.	→	Using the **PROGRAM** button, enter the desired **Table Code**	→	Press **PTT** button to save programming entry.

Press **PTT** button a second time to Exit programming.
or
Proceed with next program entry.

Program Codes   **Table Codes**
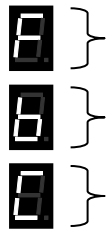
F Enter a 2-digit or 3-digit Frequency code from **Table 1**.

b Enter a 2-digit Quiet Call code from **Table 2** or a 3-digit Digital Quiet Call code from **Table 3**.

C *For Paging, GateGuard® and Listen In Decode:*

Enter a 2-digit, 2-Tone Paging code from **Table 4** *or*

Enter **1** plus any 3–7 digit DTMF Code *or*

Enter **2** plus any 3–7 digit Selcall Code

Enter **3** plus any 2-digit, 2-Tone Paging code from **Table 4** for **Secondary** *or*

Enter **31** plus any 3–7 digit DTMF Code for **Secondary** *or*

Enter **32** plus any 3–7 digit Selcall Code for **Secondary**

Enter a 3-digit Operation Code

Enter 3-digit Features Codes

d *For Encode ANI:*

Enter a **1** plus any 3–7 digit DTMF Code *or*

Enter a **2** plus any 3–7 digit Selcall Code

A Enter any 2-digit or 3-digit RQX Feature code from **Table 5** to:

- Enable or disable Companding.
- Enable or disable Call Tone.
- Enable or disable external power loss alert.
- Enable or disable Automatic Turn-Off.
- Enable or disable Busy Channel TX Inhibit.
- Set microphone gain fixed or AGC.
- Set RQX Reset Time.
- Set switch output operation.
- Reset RQX to Factory default programming.
- Record and Playback Voice Messages.
- Set to analog or NXDN™ digital modes
- Readout codes currently programmed into the RQX.

U Enter the desired Speaker Volume Level as a 2–digit number from 20 – 99.

HOW TO FIELD PROGRAM FREQUENCY & TONE CODES ....

To match other radios, the owner can select Frequency, Tone and DQC Codes from Table 1, Table 2 and Table 3. The radio will use the programmed codes in both transmit and receive. In our example, we will program an RQX-417NX to operate on the "Brown Dot" frequency of 464.500 MHz with 100.0 Hz tone.

22	1.	Refer to Table 1 to determine the two-digit frequency code and write it down.
12	2.	Refer to Table 2 to determine the two-digit tone code for 100.0 Hz and write it down.
	3.	Loosen the (4) screws in the front corners of the case.
	4.	Separate the case front from the case back, leaving the batteries connected to the radio. Make sure the unit has batteries installed. **NOTE:** The voltage of the batteries must be greater than 3.3 VDC to program properly.
	5.	Press and release the **ON/PTT** button on the front of the unit to turn the radio on.
P	6.	Press and **HOLD** the Program Button (See FIG-2 for location). A "P" will appear on the program display as you enter program mode and the radio will beep rapidly.
-	7.	Release the program button after the beeping has stopped. The radio will emit a triple beep indicating that the radio is in program mode and a hyphen will appear on the program display.
F	8.	Click the Program button until the program display shows the Program Code "F". Pause—the radio will sound a low tone and show a hyphen across the center of the display to indicate that it is ready to accept the 2 or 3-digit Frequency code from Table 1.
2-	9.	Enter the 1st digit of the frequency code by clicking the Program button until the program display shows the desired number. Pause—the radio will sound a low tone and show a hyphen across the center of the display to indicate that it is ready to accept the next digit.
22	10.	Enter the 2nd digit of the frequency code by clicking the Program button until the program display shows the desired number. Pause—the radio sounds a low tone and will show a hyphen across the center of the display to indicate that it is ready to accept the next digit.
	11.	If necessary, enter the 3rd digit of the frequency code by clicking the Program button until the program display shows the desired number. Pause—the radio sounds a low tone and will show a hyphen across the center of the display to indicate that it is ready to accept the next digit
-	12.	Press and release the **ON/PTT** button to save your programming. A triple beep will sound to indicate that programming was successful and a hyphen will appear on the program display. The radio is now ready for another program entry.
E		**NOTE:** An error tone will sound if you attempt to save an incorrect code, an "E" will appear on the display. Check the digits you are attempting to enter, then re-enter. This will also occur if the radio frequency has been PC programmed to something other than one of the table codes from Table 1.
b	13.	Click the Program button until the program display shows the Program Code "b". Pause—the radio will sound a low tone and show a hyphen across the center of the display to indicate that it is ready to accept the 2-digit Quiet-Call code or 3-digit Digital Quiet-Call code from Table 2 or Table 3.
1-	14.	Enter the 1st digit of the tone code (or 1st digit of the DQC code) by clicking the Program button until the program display shows the desired number. Pause—the radio sounds a low tone and will show a hyphen across the center of the display to indicate that it is ready to accept the next digit.
2-	15.	Enter the 2nd digit of the tone code (or 2nd digit of the DQC code) by clicking the Program button until the program display shows the desired number. Pause—the radio sounds a low tone and will show a hyphen across the center of the display to indicate that it is ready to accept the next digit.
	16.	**FOR DQC CODES ONLY** – Enter the 3rd digit of the DQC code by clicking the Program button until the program display shows the desired number. Pause—the radio sounds a low tone and will show a hyphen across the center of the display to indicate that it is ready to accept the next digit.
-	17.	Press and release the **ON/PTT** button to save your programming. A triple beep will sound to indicate that programming was successful and a hyphen will appear on the program display. The radio is now ready for another program entry.
E		**NOTE:** An error tone will sound if you attempt to save an incorrect code, an "E" will appear on the display. Check the digits you are attempting to enter, then re-enter.
	18.	Once you have made your final program entry, press the **ON/PTT** button a final time to turn the radio off. Turn the radio back on for normal operation.

(Frequency Code brackets items 9–11; Tone Code brackets items 14–16.)

HOW TO PROGRAM THE CALLBOX FOR ANALOG MODE OPERATION..........

Program the XD-Series callbox for Narrowband Analog Mode operation using code A91.

IMPORTANT! Field programming a radio table frequency must be done prior to programming Analog Mode operation. See "HOW TO FIELD PROGRAM FREQUENCY & TONE CODES"

NOTE: The currently programmed operating mode can be readout by entering code A99. The display will show "1" for narrowband analog, "2" for wideband analog, "3" for narrowband digital or "4" for super-narrowband digital.

	1. Loosen the (4) screws in the front corners of the case.
	2. Separate the case front from the case back, leaving the batteries connected to the radio. Make sure the unit has batteries installed. **NOTE:** The voltage of the batteries must be greater than 3.3 VDC to program properly.
	3. Press and release the **ON/PTT** button on the front of the unit to turn the radio on.
P.	4. Press and **HOLD** the Program Button (See FIG-2 for location). A "P" will appear on the program display as you enter program mode and the radio will beep rapidly.
-	5. Release the program button after the beeping has stopped. The radio will emit a triple beep indicating that the radio is in program mode and a hyphen will appear on the program display.
A-	6. Click the Program button until the program display shows the Program Code "A". Pause—the radio will sound a low tone and show a hyphen across the center of the display to indicate that it is ready to accept the next digit.
9-	7. Enter the 1st digit of the Analog Mode code by clicking the Program button until the program displays a "9". Pause—the radio will sound a low tone and show a hyphen across the center of the display to indicate that it is ready to accept the next digit.
1-	8. Enter the 2nd digit of the Analog Mode code by clicking the Program button until the program displays a "1". Pause—the radio sounds a low tone and will show a hyphen across the center of the display.
- **E.**	9. Press and release the **ON/PTT** button to save your programming. A triple beep will sound to indicate that programming was successful and a hyphen will appear on the program display. The radio is now ready for another program entry. **NOTE:** An error tone will sound if you attempt to save an incorrect code, an "E" will appear on the display. Check the digits you are attempting to enter, then re-enter.
	10. Once you have made your final program entry, press the **ON/PTT** button a final time to turn the radio off. Turn the radio back on for normal operation.

(ANALOG MODE CODE label bracketing steps 6–8)

TABLE 1: PROGRAMMABLE FREQUENCY CODES (PROGRAM CODE F) ....

UHF Business Band Models			
Table Code	Frequency	Color Dot	BW
09	469.2625		12.5 †
10	462.5750	White Dot	12.5 †
11	462.6250	Black Dot	12.5 †
12	462.6750	Orange Dot	12.5 †
13	464.3250		12.5 †
14	464.8250		12.5 †
15	469.5000		12.5 †
16	469.5500		12.5 †
17	463.2625		12.5 †
18	464.9125		12.5 †
19	464.6000		12.5 †
20	464.7000		12.5 †
21	462.7250		12.5 †
22	464.5000	Brown Dot	12.5
23	464.5500	Yellow Dot	12.5
24	467.7625	J	12.5
25	467.8125	K	12.5
26	467.8500	Silver Star	12.5
27	467.8750	Gold Star	12.5
28	467.9000	Red Star	12.5
29	467.9250	Blue Star	12.5
30	461.0375		12.5
31	461.0625		12.5
32	461.0875		12.5
33	461.1125		12.5
34	461.1375		12.5
35	461.1625		12.5
36	461.1875		12.5
37	461.2125		12.5
38	461.2375		12.5
39	461.2625		12.5
40	461.2875		12.5
41	461.3125		12.5
42	461.3375		12.5
43	461.3625		12.5
44	462.7625		12.5
45	462.7875		12.5
46	462.8125		12.5
47	462.8375		12.5
48	462.8625		12.5
49	462.8875		12.5
50	462.9125		12.5
51	464.4875		12.5
52	464.5125		12.5
53	464.5375		12.5
54	464.5625		12.5
55	466.0375		12.5
56	466.0625		12.5
57	466.0875		12.5
58	466.1125		12.5
59	466.1375		12.5
60	466.1625		12.5
61	466.1875		12.5
62	466.2125		12.5
63	466.2375		12.5
64	466.2625		12.5
65	466.2875		12.5

UHF Business Band Models			
Table Code	Frequency	Color Dot	BW
66	466.3125		12.5
67	466.3375		12.5
68	466.3625		12.5
69	467.7875		12.5
70	467.8375		12.5
71	467.8625		12.5
72	467.8875		12.5
73	467.9125		12.5
74	469.4875		12.5
75	469.5125		12.5
76	469.5375		12.5
77	469.5625		12.5
78	462.1875		12.5
79	462.4625		12.5
80	462.4875		12.5
81	462.5125		12.5
82	467.1875		12.5
83	467.4625		12.5
84	467.4875		12.5
85	467.5125		12.5
86	451.1875		12.5
87	451.2375		12.5
88	451.2875		12.5
89	451.3375		12.5
90	451.4375		12.5
91	451.5375		12.5
92	451.6375		12.5
93	452.3125		12.5
94	452.5375		12.5
95	452.4125		12.5
96	452.5125		12.5
97	452.7625		12.5
98	452.8625		12.5
99	456.1875		12.5
100	456.2375		12.5
101	456.2875		12.5
102	468.2125		12.5
103	468.2625		12.5
104	468.3125		12.5
105	468.3625		12.5
106	468.4125		12.5
107	468.4625		12.5
108	468.5125		12.5
109	468.5625		12.5
110	468.6125		12.5
111	468.6625		12.5
112	456.3375		12.5
113	456.4375		12.5
114	456.5375		12.5
115	456.6375		12.5
116	457.3125		12.5
117	457.4125		12.5
118	457.5125		12.5
119	457.7625		12.5
120	457.8625		12.5
121	Do not use		
122	464.8375		12.5

VHF Business Band Models			
Table Code	Frequency	Color Dot	BW
03	151.6250	Red Dot	12.5 †
04	151.9550	Purple Dot	12.5 †
05	151.9250		12.5 †
06	154.5400		12.5 †
07	154.5150		12.5 †
08	154.6550		12.5 †
09	151.6850		12.5 †
10	151.7150		12.5 †
11	151.7750		12.5 †
12	151.8050		12.5 †
13	151.8350		12.5 †
14	151.8950		12.5 †
15	154.4900		12.5 †
16	151.6550		12.5 †
17	151.7450		12.5 †
18	151.8650		12.5 †
24	151.7000		12.5
25	151.7600		12.5
26	152.7000		12.5 †
27	152.8850		12.5
28	152.9150		12.5
29	152.9450		12.5
30	151.5125		12.5
31	154.5275		12.5
32	153.0050		12.5
33	158.4000		12.5
34	158.4075		12.5

Notes

† Frequency code was 25 KHz bandwidth prior to the 2013 FCC Narrowband Mandate.

- BW is the bandwidth in kHz.

- 12.5 kHz indicates a narrow band channel, 25 kHz indicates a wide band channel.

- If the callbox has been PC pro-grammed to a non-table frequencies it cannot be changed via field program-ming. Code 999 will appear when read out.

CANADIAN FREQUENCY CODES (PROGRAM CODE F) ....

| Canada Models UHF Business Band | | | | Canada Models VHF Business Band | | | |
Table Code	Frequency	Color Dot	BW	Table Code	Frequency	Color Dot	BW
01	458.6625		25	01	151.055		25
02	469.2625		25	02	151.115		25

TABLE 2: PROGRAMMABLE QC TONE CODES (PROGRAM CODE b) ....

Table Code	Frequency	Table Code	Frequency	Table Code	Frequency	Table Code	Frequency
01	67.0	14	107.2	27	167.9	40	159.8
02	71.9	15	110.9	28	173.8	41	165.5
03	74.4	16	114.8	29	179.9	42	171.3
04	77.0	17	118.8	30	186.2	43	177.3
05	79.7	18	123.0	31	192.8	44	**No Tone**
06	82.5	19	127.3	32	203.5	45	183.5
07	85.4	20	131.8	33	210.7	46	189.9
08	88.5	21	136.5	34	218.1	47	196.6
09	91.5	22	141.3	35	225.7	48	199.5
10	94.8	23	146.2	36	233.6	49	206.5
11	97.4	24	151.4	37	241.8	50	229.1
12	100.0	25	156.7	38	250.3	51	254.1
13	103.5	26	162.2	39	69.4	00	**No Tone**

TABLE 3: PROGRAMMABLE DIGITAL DQC TONE CODES (PROGRAM CODE b) ....

Table Code	Table Code	Table Code	Table Code	Table Code	Table Code	Table Code	Table Code
023	072	152	244	311	412	466	631
025	073	155	245	315	413	503	632
026	074	156	246	325	423	506	645
031	114	162	251	331	431	516	654
032	115	165	252	332	432	523	664
036	116	172	255	343	445	532	703
043	122	174	261	346	446	546	712
047	125	205	263	351	452	565	723
051	131	212	265	356	454	606	731
053	132	223	266	364	455	662	732
054	134	225	271	365	462	612	734
065	143	226	274	371	464	624	743
071	145	243	306	411	465	627	754

HOW TO FIELD PROGRAM 2-TONE, DTMF OR SELCALL DECODE (RECEIVE) OPERATION..

For special applications, it is desirable to program the XD-Series Callbox for 2-Tone, DTMF or Selcall decode (receive) operation. The user is able to field program the radio for one of the 9 pre-determined tone pairs specified in Table 4, or for any 3-7 digit DTMF or Selcall sequence. The 2-Tone codes correspond to field programmable 2-Tone encode (transmit) codes available in other RITRON portable and base radios.

Programming the radio for 2-Tone, DTMF or Selcall decode operation <u>MUST BE DONE IN THE FOLLOWING ORDER!</u>

1. Program the desired Operation code (Refer to Table 4). This will delete any previous Primary or Secondary Decode code programming.
2. Program the desired 2-Tone, DTMF or Selcall Primary Decode code (Refer to Table 4). An "E" error indication will appear on the display if the programmed Operation code does not require a Primary Decode code.
3. If required, program the desired 2-Tone, DTMF or Selcall Secondary Decode code (Refer to Table 4). An "E" error indication will appear on the display if the programmed Operation code does not require a Secondary Decode code.

    - The Secondary Decode code **must be the same type as the Primary Decode code**. For example, if the Primary Decode code was set for DTMF, the Secondary Decode code must also be DTMF.
    - The Secondary Decode code **cannot be the same as the Primary Decode code**.
    - If using DTMF or Selcall, the **Primary and Secondary Decode codes must have the same number of digits**.

4. Program the desired Features code (Refer to Table 4).

In the following example we will program an RQX-417NX for paging operation with 2-Tone Decode Code 94 frequencies of 389.0 and 669.9 Hz, and for Listen In operation with 2-Tone Decode Code 95 frequencies of 410.8 and 707.3 Hz. The Listen In time will be set for 10 seconds.

	1.	Loosen the (4) captive screws in the front corners of the case and separate the case front from the case back, leaving the batteries connected to the radio. Make sure the unit has batteries installed. The voltage of the batteries must be greater than 3.3 VDC to program properly.
	2.	Press and release the **ON/PTT** button on the front of the unit to turn the radio on.
P-	3.	Press and **HOLD** the Program Button (See FIG-2 for location). A "P" will appear on the program display as you enter program mode and the radio will beep rapidly. Release the program button after the beeping has stopped. The radio will emit a triple beep indicating that the radio is in program mode and a hyphen will appear on the program display.
404	4.	Refer to Table 4 to determine the three-digit Operation code for Paging and Listen In operation.
C-	5.	Click the Program button until the program display shows the Program Code "C". Pause—the radio will sound a low tone and show a hyphen across the center of the display to indicate that it is ready to accept the next programming code.
4-	6.	Enter the 1st digit of the Operation Code by clicking the Program button until the program display shows the desired number. Pause—the radio will sound a low tone and show a hyphen across the center of the display to indicate that it is ready to accept the next digit.
0-	7.	Enter the 2nd digit of the Operation Code by clicking the Program button until the program display shows the desired number. Pause—the radio sounds a low tone and will show a hyphen across the center of the display to indicate that it is ready to accept the next digit.
4-	8.	Enter the 3rd digit of the Operation Code by clicking the Program button until the program display shows the desired number. Pause—the radio sounds a low tone and will show a hyphen across the center of the display to indicate that it is ready to accept the next digit.
	9.	Press and release the **ON/PTT** button to save your programming. A triple beep will sound to indicate that programming was successful and a hyphen will appear on the program display. The radio is now ready for another program entry.
94	10.	Refer to Table 4 to determine the two-digit code for 2-tone decode on 389.0 and 669.9 Hz.
C-	11.	Click the Program button until the program display shows the Program Code "C". Pause—the radio will sound a low tone and show a hyphen across the center of the display to indicate that it is ready to accept a 2-digit 2-Tone code from Table 4, or a 3 to 7-digit DTMF or Selcall decode sequence.
1-	12.	**FOR DTMF CODES ONLY** – Enter a "1" using the Program button. Pause—the radio will sound a low tone and show a hyphen across the center of the display to indicate that it is ready to accept the next digit.
2-	13.	**FOR SELCALL CODES ONLY** – Enter a "2" using the Program button. Pause—the radio will sound a low tone and show a hyphen across the center of the display to indicate that it is ready to accept the next digit.
9-	14.	Enter the 1st digit of the 2-Tone code (or 1st digit of the DTMF or Selcall code) by clicking the Program button until the program display shows the desired number. Pause—the radio will sound a low tone and show a hyphen across the center of the display to indicate that it is ready to accept the next digit.
4-	15.	Enter the 2nd digit of the 2-Tone code (or 2nd digit of the DTMF or Selcall code) by clicking the Program button until the program display shows the desired number. Pause—the radio sounds a low tone and will show a hyphen across the center of the display to indicate that it is ready to accept the next digit.
	16.	**FOR DTMF OR SELCALL CODES ONLY** – Enter the 3rd digit of the DTMF or Selcall decode sequence. Pause—the radio sounds a low tone and will show a hyphen across the center of the display to indicate that it is ready to accept the next digit. Continue entering up to seven digits.

OPERATION CODE (rows 6–8)

2-TONE, DTMF OR SELCALL CODE (rows 14–16)

HOW TO FIELD PROGRAM 2-TONE, DTMF OR SELCALL DECODE (RECEIVE) OPERATION (CONTINUED)...

- / **E**	17.	Press and release the **ON/PTT** button to save your programming. A triple beep will sound to indicate that programming was successful and a hyphen will appear on the program display. The radio is now ready for another program entry.
		NOTE: An error tone will sound if you attempt to save an incorrect code, an "E" will appear on the display. Check the digits you are attempting to enter, then re-enter.
95	18.	Refer to Table 4 to determine the two-digit code for 2-tone decode on 410.8 and 707.3 Hz.
C-	19.	Click the Program button until the program display shows the Program Code "C". Pause—the radio will sound a low tone and show a hyphen across the center of the display to indicate that it is ready to accept the next programming code.
3-	20.	Enter a "3" using the Program button to indicate Secondary code programming. Pause—the radio will sound a low tone and show a hyphen across the center of the display to indicate that it is ready to accept the next digit.
1-	21.	**FOR DTMF CODES ONLY** – Enter a "1" using the Program button. Pause—the radio will sound a low tone and show a hyphen across the center of the display to indicate that it is ready to accept the next digit.
2-	22.	**FOR SELCALL CODES ONLY** – Enter a "2" using the Program button. Pause—the radio will sound a low tone and show a hyphen across the center of the display to indicate that it is ready to accept the next digit.
9-	23.	Enter the 1st digit of the 2-Tone code (or 1st digit of the DTMF or Selcall code) by clicking the Program button until the program display shows the desired number. Pause—the radio will sound a low tone and show a hyphen across the center of the display to indicate that it is ready to accept the next digit.
5-	24.	Enter the 2nd digit of the 2-Tone code (or 2nd digit of the DTMF or Selcall code) by clicking the Program button until the program display shows the desired number. Pause—the radio sounds a low tone and will show a hyphen across the center of the display to indicate that it is ready to accept the next digit.
	25.	**FOR DTMF OR SELCALL CODES ONLY** – Enter the 3rd digit of the DTMF or Selcall decode sequence. Pause—the radio sounds a low tone and will show a hyphen across the center of the display to indicate that it is ready to accept the next digit. Continue entering up to seven digits.
- / **E**	26.	Press and release the **ON/PTT** button to save your programming. A triple beep will sound to indicate that programming was successful and a hyphen will appear on the program display. The radio is now ready for another program entry.
		NOTE: An error tone will sound if you attempt to save an incorrect code, an "E" will appear on the display. Check the digits you are attempting to enter, then re-enter.
582	27.	Refer to Table 4 to determine the three-digit Features code for 10 second Listen In operation.
C-	28.	Click the Program button until the program display shows the Program Code "C". Pause—the radio will sound a low tone and show a hyphen across the center of the display to indicate that it is ready to accept the next programming code.
5-	29.	Enter the 1st digit of the Features Code by clicking the Program button until the program display shows the desired number. Pause—the radio will sound a low tone and show a hyphen across the center of the display to indicate that it is ready to accept the next digit.
8-	30.	Enter the 2nd digit of the Features Code by clicking the Program button until the program display shows the desired number. Pause—the radio sounds a low tone and will show a hyphen across the center of the display to indicate that it is ready to accept the next digit.
2-	31.	Enter the 3rd digit of the Features Code by clicking the Program button until the program display shows the desired number. Pause—the radio sounds a low tone and will show a hyphen across the center of the display to indicate that it is ready to accept the next digit.
- / **E**	32.	Press and release the **ON/PTT** button to save your programming. A triple beep will sound to indicate that programming was successful and a hyphen will appear on the program display. The radio is now ready for another program entry.
		NOTE: An error tone will sound if you attempt to save an incorrect code, an "E" will appear on the display. Check the digits you are attempting to enter, then re-enter.
	33.	Once you have made your final program entry, press the **ON/PTT** button a final time to turn the radio off. Turn the radio back on for normal operation.

IMPORTANT NOTES:

1. Typically, 2-Tone, DTMF or Selcall Primary decode is used to selectively call an RQX Callbox. When using 2-Tone, DTMF or Selcall decode for special applications (GateGuard® or Listen-In) the associated Operation Code must also be entered. Programming for operation listed below will cause the RQX to use the 2-tone, DTMF or Selcall codes for their special application and not be used to screen calls.

Primary Decode used for selective calling	Primary Decode used for special application	Secondary Decode used
No Switch	GateGuard® momentary	Switch ON when active with Turn Off code
Switch ON when called	GateGuard® toggle	Listen In
Switch ON when active	GateGuard® **On**/Off	GateGuard® On/**Off**

2. Your Ritron® dealer can PC program the callbox to additional features associated with the 2-tone, DTMF or Selcall decode function. Contact your Ritron® dealer for details.

3. When the callbox is programmed for 2-Tone Decode operation, it is recommended that you do NOT use QC Tone Codes greater than "23" (146.2 Hz).

TABLE 4: ANALOG MODE PAGING, GATEGUARD® AND LISTEN IN DECODE CODES (PROGRAM CODE C)...

Table Code	Feature	Key	Description
Primary 2-Tone Codes			
90	See Note	See Note	• 2-Tone codes can be used for Paging or GateGuard® switch operation.
91	330.5	569.1	
92	349.0	600.9	• If the Callbox displays 2-Tone Code "90" on readout it has been programmed for custom frequencies.
93	368.5	634.5	
94	389.0	669.9	• When the callbox is programmed for 2-Tone Decode operation, it is recommended that you do NOT use QC Tone Codes greater than "23" (146.2 Hz).
95	410.8	707.3	
96	433.7	746.8	
97	457.9	788.5	
98	483.5	832.5	
99	330.5	600.9	

Primary DTMF and Selcall Codes

Table Code	Feature	Description
1 + xxx	DTMF	Enter "1" and 3-7 DTMF digits for Primary Decode (0123456789)
2 + xxx	Selcall	Enter "2" and 3-7 Selcall digits for Primary Decode. (0123456789)

Secondary 2-Tone, DTMF and Selcall Codes

Table Code	Feature	Description
3 + xx	2-Tone	Enter "3" and the 2-digit 2-tone code for Secondary Decode
31 + xxx	DTMF	Enter "31" and 3-7 DTMF digits for Secondary Decode (0123456789)
32 + xxx	Selcall	Enter "32" and 3-7 Selcall digits for Secondary Decode. (0123456789)

Operation Codes

Table Code	Feature	Key	Description
401	No Switch	√	Disables all switch, paging and Listen In operation. No decoding required.
402	No Switch, Paging		Paging enabled uses Primary Decode code only.
403	No Switch, Listen In		Listen In operation uses Secondary code only.
404	No Switch, Paging, Listen In		Paging operation using Primary Decode code, Listen In operation using Secondary Decode code.
405	Switch On when called		Switch closes (e.g. strobe light turns on) when Callbox 1st receives a call. Switch opens (e.g. stobe light turns off) as soon as the PTT is pressed, or if the Callbox has not been used (transmit or receive) for a period of time longer than RQX Reset Time. No decoding required.
406	Switch On when called, Paging		Paging enabled uses Primary Decode code only.
407	Switch On when called, Listen In		Listen In operation uses Secondary code only.
408	Switch On when called, Paging, Listen In		Paging operation using Primary Decode code, Listen In operation using Secondary Decode code.
409	Switch On when active		Switch is closed (e.g. strobe light turns on) as long as Callbox is in use. Switch opens (e.g. stobe light turns off) when Callbox has not been used (transmit or receive) for a period of time longer than RQX Reset Time. No decoding required.
410	Switch On when active, Paging		Paging enabled uses Primary Decode code only.
411	Switch On when active, Listen In		Listen In operation uses Secondary code only.
412	Switch On when active, Paging, Listen In		Paging operation using Primary Decode code, Listen In operation using Secondary Decode code.
413	Switch On when active with Turn Off code		Switch is closed (e.g. strobe light turns on) when the Callbox receives or transmits a message, and will remain on until the correct 2-Tone, DTMF or Selcall or NXDN™ Secondary Decode Code is received. No Primary code required.
414	Switch On when active with Turn Off code Paging		Paging enabled uses Primary Decode code. Secondary code is used for Switch Turn Off.
415	GateGuard® Switch momentary		Switch is closed for 1 second when the correct 2-Tone, DTMF or Selcall or NXDN™ Primary Decode Code is received. No Secondary Decode code required.
416	GateGuard® Switch momentary, Listen In		Momentary switch operation uses Primary Decode Code, Listen In uses Secondary Decode code.
417	GateGuard® Switch toggle		Switch alternately closes and opens when the correct 2-Tone, DTMF or Selcall or NXDN™ Primary Decode Code is received. No Secondary Decode code required.
418	GateGuard® Switch toggle, Listen In		Toggle switch operation uses Primary Decode Code, Listen In uses Secondary Decode code.

TABLE 4: ANALOG MODE PAGING, GATEGUARD® AND LISTEN IN DECODE CODES (PROGRAM CODE C)..

Table Code	Feature	Key	Description
419	GateGuard® Switch On/Off code		Switch is closed when the correct 2-Tone, DTMF or Selcall or NXDN™ Primary Decode Code is received, and opened when the correct 2-Tone, DTMF or Selcall or NXDN™ Secondary Decode Code is received.
Primary Decode Features			
510	Primary Ring Tone OFF		No Ring signal on Primary decode.
511	Primary Ring Tone ON	√	Callbox will sound a Ring signal in the speaker upon Primary decode.
520	Primary Transpond OFF		No Transpond transmission on Primary decode.
521	Primary Transpond ON	√	Callbox will transmit a Transpond tone to acknowledge Primary decode.
530	Primary Decode without subtone	√	Primary Decode code is decoded with or without subtone present.
531	Primary Decode with subtone		Primary Decode code is only decoded with the correct subtone present.
Secondary Decode Features			
550	Secondary Ring Tone OFF	√	No Ring signal on Secondary decode.
551	Secondary Ring Tone ON		Callbox will sound a Ring signal in the speaker upon Secondary decode.
560	Secondary Transpond OFF	√	No Transpond transmission on Secondary decode.
561	Secondary Transpond ON		Callbox will transmit a Transpond tone to acknowledge Secondary decode
570	Secondary Decode without subtone	√	Secondary Decode code is decoded with or without subtone present.
571	Secondary Decode with subtone		Secondary Decode code is only decoded with the correct subtone present.
Listen In Time Features			
581	Listen In 5 seconds	√	The Callbox will automatically transmit for a period of time equal to the Listen
582	Listen In 10 seconds		In Time when the correct 2-Tone, DTMF or Selcall or NXDN™ Secondary Decode Code is
583	Listen In 20 seconds		received.
584	Listen In 30 seconds		
	KEY:	√	The Callbox is set from the factory with these options **enabled**.

HOW TO FIELD PROGRAM DTMF OR SELCALL ENCODE ANI (TRANSMIT) CODES (PROGRAM CODE d) ....

When operating in Analog Mode, each Callbox can be uniquely identified by programming for DTMF or Selcall encode ANI (transmit) operation. The user is able to field program the radio for any 3-7 digit DTMF or Selcall sequence. The radio will transmit the ID code at the beginning of each transmission. In our example we will program an RQX-417NX to operate with a DTMF ANI Code of "547".

547	1.	Write down the desired DTMF or Selcall ANI code.
	2.	Loosen the (4) captive screws in the front corners of the case. These screws are captive to the housing; to prevent damaging them, **DO NOT** remove the screws from the housing.
	3.	Separate the case front from the case back, leaving the batteries connected to the radio. Make sure the unit has batteries installed. **NOTE:** The voltage of the batteries must be greater than 3.3 VDC to program properly.
	4.	Press and release the **ON/PTT** button on the front of the unit to turn the radio on.
P	5.	Press and **HOLD** the Program Button (See FIG-2 for location). A "P" will appear on the program display as you enter program mode and the radio will beep rapidly.
-	6.	Release the program button after the beeping has stopped. The radio will emit a triple beep indicating that the radio is in program mode and a hyphen will appear on the program display.
d	7.	Click the Program button until the program display shows the Program Code "d". Pause—the radio will sound a low tone and show a hyphen across the center of the display to indicate that it is ready to accept a 3 to 7-digit DTMF or Selcall encode ANI sequence.
1	8.	**FOR DTMF CODES ONLY** – Enter a "1"
2	9.	**FOR SELCALL CODES ONLY** – Enter a "2"
5-	10.	Enter the 1st digit of the DTMF or Selcall code by clicking the Program button until the program display shows the desired number. Pause—the radio will sound a low tone and show a hyphen across the center of the display to indicate that it is ready to accept the next digit.
4-	11.	Enter the 2nd digit of the DTMF or Selcall code by clicking the Program button until the program display shows the desired number. Pause—the radio sounds a low tone and will show a hyphen across the center of the display to indicate that it is ready to accept the next digit.
7-	12.	Enter the 3rd digit of the DTMF or Selcall decode sequence by clicking the Program button until the program display shows the desired number. Pause—the radio sounds a low tone and will show a hyphen across the center of the display to indicate that it is ready to accept the next digit. Continue entering up to seven digits.
- E	13.	Press and release the **ON/PTT** button to save your programming. A triple beep will sound to indicate that programming was successful and a hyphen will appear on the program display. The radio is now ready for another program entry. **NOTE:** An error tone will sound if you attempt to save an incorrect code, an "E" will appear on the display. Check the digits you are attempting to enter, then re-enter.
	14.	Once you have made your final program entry, press the **ON/PTT** button a final time to turn the radio off. Turn the radio back on for normal operation.

(Note: rows 10–12 are bracketed and labeled "DTMF OR SELCALL CODE")

HOW TO FIELD PROGRAM FEATURE CODES..

The XD-Series Callbox can be field programmed for a number of advanced features. Refer to **Table 5** for the two or three digit codes available for field programming. In our example we will program an RQX-417NX for an RQX Reset Time of 30 seconds.

04	1. Refer to Table 5 to determine the two or three-digit feature code and write it down.
	2. Loosen the (4) screws in the front corners of the case.
	3. Separate the case front from the case back, leaving the batteries connected to the radio. Make sure the unit has batteries installed. **NOTE:** The voltage of the batteries must be greater than 3.3 VDC to program properly.
	4. Press and release the **ON/PTT** button on the front of the unit to turn the radio on.
P	5. Press and **HOLD** the Program Button (See FIG-2 for location). A "P" will appear on the program display as you enter program mode and the radio will beep rapidly.
-	6. Release the program button after the beeping has stopped. The radio will emit a triple beep indicating that the radio is in program mode and a hyphen will appear on the program display.
A	7. Click the Program button until the program display shows the Program Code "A". Pause—the radio will sound a low tone and show a hyphen across the center of the display to indicate that it is ready to accept a 2-digit or a 3-digit Feature code.
0-	8. Enter the 1st digit of the feature code by clicking the Program button until the program display shows the desired number. Pause—the radio will sound a low tone and show a hyphen across the center of the display to indicate that it is ready to accept the next digit.
4-	9. Enter the 2nd digit of the feature code (if necessary) by clicking the Program button until the program display shows the desired number. Pause—the radio sounds a low tone and will show a hyphen across the center of the display to indicate that it is ready to accept the next digit.
	10. Enter the 3rd digit of the feature code (if necessary) by clicking the Program button until the program display shows the desired number. Pause—the radio sounds a low tone and will show a hyphen across the center of the display to indicate that it is ready to accept the next digit.
- *E*	11. Press and release the **ON/PTT** button to save your programming. A triple beep will sound to indicate that programming was successful and a hyphen will appear on the program display. The radio is now ready for another program entry. **NOTE:** An error tone will sound if you attempt to save an incorrect code, an "E" will appear on the display. Check the digits you are attempting to enter, then re-enter.
	12. Once you have made your final program entry, press the **ON/PTT** button a final time to turn the radio off. Turn the radio back on for normal operation.

FEATURE CODE (label next to steps 8–10)

TABLE 5: ADVANCED FEATURE CODES (PROGRAM CODE A) ....

Table Code	Feature	Key	Description
RQX Reset Time			
01	5 seconds		RQX Reset Time is the length of time the RQX Callbox can remain inactive (not receiving or transmitting) before it automatically shuts off.
02	10 seconds	√	
03	20 seconds		
04	30 seconds		
05	45 seconds		
06	1 minute		
07	2 minutes		
08	3 minutes		
09	4 minutes		
Special Features			
21	Reset to Factory Defaults		Resets all Callbox features that can be field programmed to Factory default programming.
22	Display Radio Revision		Callbox will display a sequence of 6 digits to identify operating code revision. The 1st 2 digits are the model type and the last 4 are firmware revision.
230	Disable external power loss alert	√	Disables the External +12 VDC "Loss of power" notification and reverts back to "Low Battery" notification.
231	Enable external power loss alert		Enables the External +12 VDC "Loss of power" notification feature.
240	Disable Auto Turn-Off		Callbox will remain on at all times. This mode of operation is not recommended for battery-powered applications.
241	Enable Auto Turn-Off	√	Callbox will automatically turn off when it has not been used (transmit or receive) for a period of time longer than the RQX Reset Time.
250	Disable Busy Channel TX Inhibit	√	Callbox will transmit whenever the PTT is pressed, regardless of any received signal.
251	Enable Busy Channel TX Inhibit		Callbox cannot transmit when there is a received signal. A "busy signal" will be heard on the Callbox speaker when the PTT is pressed and a received signal is present.
260	Fixed Mic Gain		Places the microphone into a fixed gain mode which can be experientially determined by selection various settings for the input gain from 0 to 255. Lower fixed gains may be desired for high background ambient noise situations. This number can only be programmed via PC.
261	Mic Gain is AGCed	√	Microphone gain adjusts to the loudness of the speaker's voice. Higher background noise will be present compared to fixed gain.
270	Companding **OFF**	√	Turns Companding off.
271	Companding **ON**		Companding will compress transmit audio before sending it, and expand receive audio before it is heard on the speaker to reduce the background noise common in radio communications. Companding is not recommended unless all radios in the system are companded.
280	Call Tone **OFF**		Disables Call Tone.
281	Call Tone **ON -** Low	√	When PTT button is initially pressed a Call Tone will be transmitted at a low level.
282	Call Tone **ON** – High		When PTT button is initially pressed a Call Tone will be transmitted at a high level.
Record Voice Messages			
31	Voice Alert (4 sec. max)		Once recorded, the message is transmitted when the PTT is 1st pressed.
32	Greeting Message (12 sec. max)		Once recorded, the message plays on speaker when the PTT is 1st pressed.
33	Sensor Detect On (4 sec. max)		Once recorded, the messae is transmitted when the Sensor Input is pulled low.
34	Sensor Detect Off (4 sec. max)		Once recorded, the message is transmitted when the Sensor Input is pulled high.
35	Low Battery (4 sec. max)		Once recorded, the message is transmitted when low battery voltage is detected.
36	Power Fail (4 sec. max)		Once recorded, the message is transmitted when a +12VDC power fail is detected.
Play Voice Messages			
41	Voice Alert		Plays the recorded message on the speaker for review.
42	Greeting Message		
43	Sensor Detect On		
44	Sensor Detect Off		
45	Low Battery		
46	Power Fail		

TABLE 5: ADVANCED FEATURE CODES (PROGRAM CODE A) ....

Table Code	Feature	Key	Description
Erase Voice Messages			
51	Voice Alert		Erases the recorded message.
52	Greeting Message		
53	Sensor Detect On		
54	Sensor Detect Off		
55	Low Battery		
56	Power Fail		
Resend Voice Alert Message			
60	0 Re-Sends	√	Number of times the Voice Alert message will be resent. The period of time between resends is the RQX Reset Time. Resend is terminated when the Callbox receives a response transmission.
61	1 Re-Sends		
62	2 Re-Sends		
63	3 Re-Sends		
64	4 Re-Sends		
65	5 Re-Sends		
Programming Readout Codes			
81	Frequency Code		Display will sequentially show the programmed 2 or 3-digit Frequency Code. (1)
82	QC or DQC Tone Code		Display will sequentially show the programmed 2-digit QC Tone Code or 3-digit DQC Tone Code. (2)
83	2-Tone, DTMF or Selcall Decode Code		Display will sequentially show the programmed 2-digit 2-Tone Code, or the 3 to 7-digit DTMF or Selcall Code. (3)
84	RQX Reset Time		Display will sequentially show the programmed 2-digit RQX Reset Time Code.(4)
85	Switch Operation		Display will sequentially show the programmed 2-digit Switch Operation Code.
86	Listen In Time		Display will sequentially show the programmed 2-digit Listen In Time Code. (4)
87	Receive Volume Level		Display will sequentially show the programmed 2-digit Receive Volume Level Code.(4)
88	DTMF or Selcall Encode Code		Display will sequentially show the programmed 3 to 7-digit DTMF or Selcall Code.
99	Radio Mode		Display will show a single digit indicationg the Radio Mode of operation 1 = analog narrowband mode 2 = analog wideband mode (not allowed by FCC in the USA) 3 = NXDN™ narrowband digital 4 = NXDN™ super-narrowband digital

KEY: √ The Callbox is set from the factory with these options **enabled**.

NOTES:
(1) 999 indicates a non-table frequency or that TX and RX are not the same.
(2) If the RX and TX tone codes are not the same, or if DCS is inverted you will get an ERROR indication.
(3) Primary Decode code will be displayed.
(4) ERROR indication will be displayed if not a Field Programming value (has been PC programmed).

XD-Series Digital Mode Field Programming Overview ....

Place the XD-Series Callbox into Program mode.	Use **PROGRAM** button to scroll to one of the following Program Code characters: [F] [A] [U] [n] [r]	**Pause**, a hyphen will appear on the display.	Using the **PROGRAM** button, enter the desired Table Code.	Press **PTT** button to save programming entry.

Press **PTT** button a second time to Exit programming.
or
Proceed with next program entry.
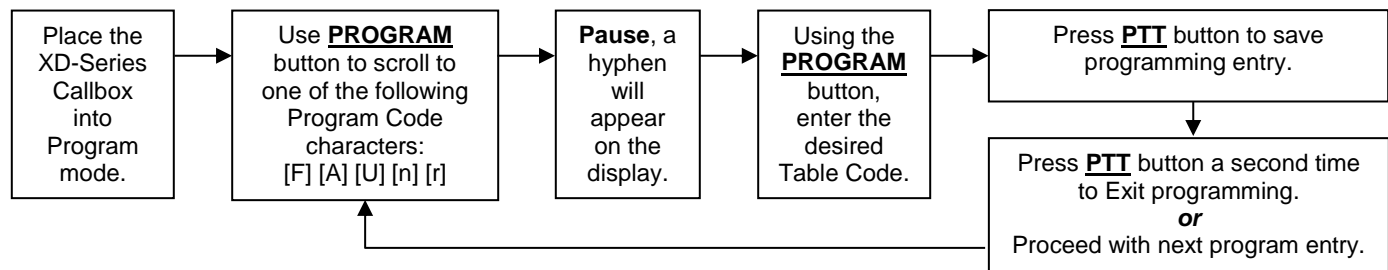
Program Codes   **Table Codes**

Enter a 2-digit or 3-digit Frequency code from **Table 1**.

Enter any 2-digit or 3-digit RQX Digital Feature code from **Table 6** to:
- Enable or disable Call Tone.
- Enable or disable external power loss alert.
- Enable or disable Automatic Turn-Off.
- Enable or disable Busy Channel TX Inhibit.
- Set microphone gain fixed or AGC.
- Set RQX Reset Time.
- Set switch output operation.
- Reset RQX to Factory default programming.
- Record and Playback Voice Messages.
- Set to analog or NXDN™ digital modes
- Readout codes currently programmed into the RQX by pressing display button.

Enter the desired Speaker Volume Level as a 2–digit number from 20 – 99.

Enter 1 to 7 to write the desired NXDN™ function then the 1 to 5 digit ID code from **Table 8**

Enter 1 to 7 to read out the desired NXDN™ 1 to 5 digit code from **Table 8**

IMPORTANT NOTICE

While the RQX XD-Series callbox offers limited digital mode field programming capability, it is recommended that Ritron PC Programmer *RQX-PCPK-1* be used for digital mode programming.

Contact Ritron Sales Dept. @ 1-800-872-1872 for ordering details.

HOW TO FIELD PROGRAM FREQUENCY CODES......................................

To match other radios, the owner can select a Frequency Code from Table 1. The radio will use the programmed code in both transmit and receive. In our example, we will program an RQX-417NX to operate on the "Brown Dot" frequency of 464.500 MHz.

22	1.	Refer to Table 1 to determine the two-digit frequency code and write it down.
	2.	Loosen the (4) screws in the front corners of the case.
	3.	Separate the case front from the case back, leaving the batteries connected to the radio. Make sure the unit has batteries installed. **NOTE:** The voltage of the batteries must be greater than 3.3 VDC to program properly.
	4.	Press and release the **ON/PTT** button on the front of the unit to turn the radio on.
P.	5.	Press and **HOLD** the Program Button (See FIG-2 for location). A "P" will appear on the program display as you enter program mode and the radio will beep rapidly.
-.	6.	Release the program button after the beeping has stopped. The radio will emit a triple beep indicating that the radio is in program mode and a hyphen will appear on the program display.
F. -.	7.	Click the Program button until the program display shows the Program Code "F". Pause—the radio will sound a low tone and show a hyphen across the center of the display to indicate that it is ready to accept the 2 or 3-digit Frequency code from Table 1.
2. -.	8.	Enter the 1st digit of the frequency code by clicking the Program button until the program display shows the desired number. Pause—the radio will sound a low tone and show a hyphen across the center of the display to indicate that it is ready to accept the next digit.
2. -.	9.	Enter the 2nd digit of the frequency code by clicking the Program button until the program display shows the desired number. Pause—the radio sounds a low tone and will show a hyphen across the center of the display to indicate that it is ready to accept the next digit.
	10.	If necessary, enter the 3rd digit of the frequency code by clicking the Program button until the program display shows the desired number. Pause—the radio sounds a low tone and will show a hyphen across the center of the display to indicate that it is ready to accept the next digit
-. E.	11.	Press and release the **ON/PTT** button to save your programming. A triple beep will sound to indicate that programming was successful and a hyphen will appear on the program display. The radio is now ready for another program entry. **NOTE:** An error tone will sound if you attempt to save an incorrect code, an "E" will appear on the display. Check the digits you are attempting to enter, then re-enter. This will also occur if the radio frequency has been PC programmed to something other than one of the table codes from Table 1.
	12.	Once you have made your final program entry, press the **ON/PTT** button a final time to turn the radio off. Turn the radio back on for normal operation.

(Left margin label: FREQUENCY CODE — bracketing steps 8–10)

HOW TO PROGRAM THE CALLBOX FOR DIGITAL MODE OPERATION............

Program the NX-Series callbox for NXDN™ Narrowband Digital Mode operation by entering code A93, or for NXDN™ Super-Narrowband Digital Mode operation by entering code A94. In the example below we will program an RQX-417NX to operate in NXDN™ Super-Narrowband Digital Mode.

IMPORTANT! Field programming a radio table frequency must be done prior to programming Digital Mode operation. See "HOW TO FIELD PROGRAM FREQUENCY CODES"

NOTE: The currently programmed operating mode can be readout by entering code A99. The display will show "1" for narrowband analog, "2" for wideband analog, "3" for narrowband digital or "4" for super-narrowband digital.

	1.	Loosen the (4) screws in the front corners of the case.
	2.	Separate the case front from the case back, leaving the batteries connected to the radio. Make sure the unit has batteries installed. **NOTE:** The voltage of the batteries must be greater than 3.3 VDC to program properly.
	3.	Press and release the **ON/PTT** button on the front of the unit to turn the radio on.
P.	4.	Press and **HOLD** the Program Button (See FIG-2 for location). A "P" will appear on the program display as you enter program mode and the radio will beep rapidly.
-.	5.	Release the program button after the beeping has stopped. The radio will emit a triple beep indicating that the radio is in program mode and a hyphen will appear on the program display.
A -	6.	Click the Program button until the program display shows the Program Code "A". Pause—the radio will sound a low tone and show a hyphen across the center of the display to indicate that it is ready to accept the next digit.
9 -	7.	Enter the 1st digit of the Analog Mode code by clicking the Program button until the program displays a "9". Pause—the radio will sound a low tone and show a hyphen across the center of the display to indicate that it is ready to accept the next digit.
4 -	8.	Enter the 2nd digit of the Analog Mode code by clicking the Program button until the program displays a "4". Pause—the radio sounds a low tone and will show a hyphen across the center of the display.
-. **E.**	9.	Press and release the **ON/PTT** button to save your programming. A triple beep will sound to indicate that programming was successful and a hyphen will appear on the program display. The radio is now ready for another program entry. **NOTE:** An error tone will sound if you attempt to save an incorrect code, an "E" will appear on the display. Check the digits you are attempting to enter, then re-enter.
	10.	Once you have made your final program entry, press the **ON/PTT** button a final time to turn the radio off. Turn the radio back on for normal operation.

DIGITAL MODE CODE (vertical label bracketing rows 6–8)

NXDN™ ID and RAN Codes ....

NXDN™ ID and RAN Codes

Communication between any two NXDN™ digital radios will include the following four codes:

RAN	A 6-bit (0-63) Radio Access Number code. RAN codes work much like QC/DQC codes in Analog mode, and are often used in conjunction with an SUID or Group ID code to screen calls when receiving and to uniquely identify the callbox when transmitting. An RX RAN code of 0 will accept any RAN code the radio receives, much like carrier squelch in an analog radio.
SUID	A 16-bit (0-65535) Subscriber Unit ID code. Each radio in an NXDN™ system must have a unique SUID.
Destination Type	A 4-bit code used to identify the type of Destination ID code that is transmitted. The XD-Series callbox can be set for either Individual or Group Destination ID.
Destination ID	A 16-bit (0-65535) ID code that is transmitted to determine what radios are to be called. The XD-Series callbox can be set to call an individual radio or a group of radios. An Individual or Group Destination ID code of 65535 is an All Call code that can be used to call all radios.

XD-Series callboxes can be programmed to send and receive these NXDN™ codes. How the callbox responds is determined by the specific programming of the radios within the NXDN™ system.

Receive Operation

The XD-Series callbox can be set to one of four Squelch Types using the Ritron® RQX-PCPS programmer:

OFF	The XD-Series callbox will receive all valid on-frequency NXDN™ calls, with no RAN, SUID, or Group ID code required. Squelch Type OFF is similar to carrier squelch operation in Analog Mode.
RAN	The XD-Series callbox will receive all calls with the programmed RX RAN code. An RX RAN code of 0 will accept any RAN code the radio receives. Squelch Type RAN is similar to using QC/DQC codes in Analog mode.
ID	The XD-Series callbox will only receive calls with its programmed SUID code, programmed Group Call code, or the All Call code (if enabled). Squelch Type ID is similar to using 2-Tone, DTMF or Selcall to selectively call the radio in Analog Mode.
RAN + ID	The XD-Series callbox will only receive calls with the programmed RX RAN code AND with its programmed SUID code, programmed Group Call code, or the All Call code (if enabled). Squelch Type RAN + ID is similar to using QC/DQC and 2-Tone, DTMF or Selcall to selectively call the radio in Analog Mode.

IMPORTANT NOTE: From the factory, the XD-Series callbox is set to Squelch Type RAN above and cannot be changed via field programming. Changing this requires the Ritron® RQX-PCPS programmer.

Transmitter Operation

The XD-Series callbox sends the programmed TX RAN code, SUID code, Destination Type, and Destination ID code each time it transmits. The combination of these codes determine which radios the callbox will communicate with in the NXDN™ system.

The XD-Series callbox can be set to transmit with one of three Call Types:

OFF	The XD-Series callbox will send the programmed TX RAN code and a Group Destination ID code for All Call (65535).
Individual	The XD-Series callbox will send the programmed TX RAN code and the programmed Individual Destination ID code.
Group	The XD-Series callbox will send the programmed TX RAN code and the programmed Group Destination ID code.

NOTES: 1.   An NXDN™ "All Call" code (65535) can be programmed as an Individual Destination ID or Group Destination ID code.
2.   A TX RAN Code of 0 is considered "No RAN".

Relay and Listen-In Operation

The XD-Series callbox relay can be operated when a Primary or Secondary Control ID code is received, regardless of the programmed Squelch Type listed above. The Primary or Secondary Control ID codes are Individual ID codes, and as such the sending radio must transmit these as an Individual Destination ID code. The callbox can also be placed into Listen-In mode when a Secondary Control ID code is received, regardless of the programmed Squelch Type listed above. See Table 7 "Digital Mode Relay and Listen-In Operation Codes" to program how the radio will respond to the Primary or Secondary Control ID code.

NOTE: If Squelch Type requires an RX RAN code the Relay and Listen-In operation will also require the RX RAN code.

HOW TO FIELD PROGRAM NXDN™ ID AND RAN CODES ....

Each XD-Series callbox is uniquely identified by programming an NXDN™ 1-5 digit SUID code (1 to 65519). The radio will transmit the SUID ID code in each transmission. The callbox can also be programmed with RX and TX RAN codes, RX Group ID code, Control Codes, and both Individual and Group Destination codes. Refer to Table 6 for NXDN™ ID and RAN Codes.

In our example we will program an RQX-417NX to operate with an SUID Code 547, a TX RAN code 12, and a Group Destination ID code 631.

	1. Write down the desired SUID code, TX RAN code, and Group Destination code.
	2. Loosen the (4) captive screws in the front corners of the case. These screws are captive to the housing; to prevent damaging them, **DO NOT** remove the screws from the housing.
	3. Separate the case front from the case back, leaving the batteries connected to the radio. Make sure the unit has batteries installed. **NOTE:** The voltage of the batteries must be greater than 3.3 VDC to program properly.
	4. Press and release the **ON/PTT** button on the front of the unit to turn the radio on.
P	5. Press and **HOLD** the Program Button (See FIG-2 for location). A "P" will appear on the program display as you enter program mode and the radio will beep rapidly.
-	6. Release the program button after the beeping has stopped. The radio will emit a triple beep indicating that the radio is in program mode and a hyphen will appear on the program display.
n-	7. Click the Program button until the program display shows the Program Code "n". Pause—the radio will sound a low tone and show a hyphen across the center of the display to indicate that it is ready for NXDN™ ID code programming.
3-	8. Click the Program button until the program display shows the Table Code "3". Pause—the radio will sound a low tone and show a hyphen across the center of the display to indicate that it is ready to accept a 1 to 5-digit SUID code.
5-	9. Enter the 1st digit of the SUID code by clicking the Program button until the program display shows the desired number. Pause—the radio will sound a low tone and show a hyphen across the center of the display to indicate that it is ready to accept the next digit.
4-	10. Enter the 2nd digit of the SUID code by clicking the Program button until the program display shows the desired number. Pause—the radio sounds a low tone and will show a hyphen across the center of the display to indicate that it is ready to accept the next digit.
7-	11. Enter the 3rd digit of the SUID sequence by clicking the Program button until the program display shows the desired number. Pause—the radio sounds a low tone and will show a hyphen across the center of the display to indicate that it is ready to accept the next digit. Continue entering up to five digits.
- *E*	12. Press and release the **ON/PTT** button to save your programming. A triple beep will sound to indicate that programming was successful and a hyphen will appear on the program display. The radio is now ready for another program entry. **NOTE:** An error tone will sound if you attempt to save an incorrect code, an "E" will appear on the display. Check the digits you are attempting to enter, then re-enter.
n-	13. Click the Program button until the program display shows the Program Code "n". Pause—the radio will sound a low tone and show a hyphen across the center of the display to indicate that it is ready for NXDN™ ID code programming.
2-	14. Click the Program button until the program display shows the Table Code "2". Pause—the radio will sound a low tone and show a hyphen across the center of the display to indicate that it is ready to accept a 2-digit RAN code.
1-	15. Enter the 1st digit of the TX RAN code by clicking the Program button until the program display shows the desired number. Pause—the radio will sound a low tone and show a hyphen across the center of the display to indicate that it is ready to accept the next digit.
2-	16. Enter the 2nd digit of the TX RAN code by clicking the Program button until the program display shows the desired number. Pause—the radio sounds a low tone and will show a hyphen across the center of the display to indicate that it is ready to accept the next digit.
- *E*	17. Press and release the **ON/PTT** button to save your programming. A triple beep will sound to indicate that programming was successful and a hyphen will appear on the program display. The radio is now ready for another program entry. **NOTE:** An error tone will sound if you attempt to save an incorrect code, an "E" will appear on the display. Check the digits you are attempting to enter, then re-enter.
n-	18. Click the Program button until the program display shows the Program Code "n". Pause—the radio will sound a low tone and show a hyphen across the center of the display to indicate that it is ready to accept NXDN™ ID code programming.

(Left margin label for steps 9–11: 1-5 Digit SUID Code)

(Left margin label for steps 15–16: 2 Digit TX RAN Code)

(display: 7-)	19. Click the Program button until the program display shows the 1st digit of Table Code "72". Pause—the radio will sound a low tone and show a hyphen across the center of the display to indicate that it is ready to accept the 2nd digit of Table Code "72".
(display: 2-)	20. Click the Program button until the program display shows the 2nd digit of Table Code "72". Pause—the radio will sound a low tone and show a hyphen across the center of the display to indicate that it is ready to accept a 1 to 5-digit Group Destination ID code.
(display: 5-)	21. Enter the 1st digit of the Group Destination ID code by clicking the Program button until the program display shows the desired number. Pause—the radio will sound a low tone and show a hyphen across the center of the display to indicate that it is ready to accept the next digit.
(display: 3-)	22. Enter the 2nd digit of the Group Destination ID code by clicking the Program button until the program display shows the desired number. Pause—the radio sounds a low tone and will show a hyphen across the center of the display to indicate that it is ready to accept the next digit.
(display: 1-)	23. Enter the 3rd digit of the Group Destination ID sequence by clicking the Program button until the program display shows the desired number. Pause—the radio sounds a low tone and will show a hyphen across the center of the display to indicate that it is ready to accept the next digit. Continue entering up to five digits.
(display: -)	24. Press and release the **ON/PTT** button to save your programming. A triple beep will sound to indicate that programming was successful and a hyphen will appear on the program display. The radio is now ready for another program entry.
(display: E)	**NOTE:** An error tone will sound if you attempt to save an incorrect code, an "E" will appear on the display. Check the digits you are attempting to enter, then re-enter.
	25. Once you have made your final program entry, press the **ON/PTT** button a final time to turn the radio off. Turn the radio back on for normal operation.

(Left margin label for steps 21-23: 1-5 Digit Group Destination ID Code)

TABLE 6: NXDN™ ID AND RAN CODES (PROGRAM CODE n)....................

Table Code	Feature	Key	Description
NXDN™ RAN Codes			
1 + xx	RX RAN code		The callbox can be set for an RX RAN (Radio Access Number) code of 00-63. Programming an RX RAN code will have no effect without first setting squelch type for RAN using the PC Programmer.
2 + xx	TX RAN code		The callbox can be set for a TX RAN (Radio Access Number) code of 00-63, which will then be sent on every transmission.
NXDN™ ID Codes			
3 + xxxxx	Subscriber Unit ID (SUID) code		The callbox can be programmed for a 1-5 digit SUID code for unique identification.
4 + xxxxx	RX Group ID code		The callbox can be programmed for a 1-5 digit Group ID code. Programming an RX Group ID code will have no effect without first setting squelch type for ID and enabling RX Group Call using the PC Programmer.
5 + xxxxx	Primary Control ID code		The callbox can be programmed for a 1-5 digit Primary Control ID code used to active the radio's on board relay. See Table 7 "Digital Mode Relay and Listen In Operation Codes" to program how the radio will respond to the Primary Control ID code.
6 + xxxxx	Secondary Control ID code		The callbox can be programmed for a 1-5 digit Secondary Control ID code used to deactive the radio's on board relay, or to enable the Listen-In feature. See Table 7 "Digital Mode Relay and Listen In Operation Codes" to program how the radio will respond to the Secondary Control ID code.
71 + xxxxx	Individual Destination ID code		The callbox can be programmed for a 1-5 digit Individual Destination ID code that will be sent each time the radio transmits. If the radio was previously programmed with a Group Destination ID code it will be replaced with the programmed Individual Destination ID code.
72 + xxxxx	Group Destination ID code		The callbox can be programmed for a 1-5 digit Group Destination ID code that will be sent each time the radio transmits. If the radio was previously programmed with an Individual Destination ID code it will be replaced with the programmed Group Destination ID code.

NOTES: 1.   5-digit ID codes must be in the 1 to 65519 range. If the receiving unit wishes only to receive messages targeted for it the *individual* or *group* "call type" must be set in the receiver. If "call type" is off all traffic will be heard.

              2.   A Program Code "n" is used to program NXDN™ ID and RAN codes, while a Program Code "r" will read out the codes. To read out a code select Program Code "r" followed by a 1 through 7, press the PTT, and the code will be displayed digit by digit. For example, if a Group Destination ID of 1000 is set, to read out the destination ID key in "r" then "7" and hit PTT. The display will show "2" then "01000". Here "2" indicates a group and "1" would mean individual ID.

HOW TO FIELD PROGRAM NXDN™ RELAY AND LISTEN-IN OPERATION......

For special applications, it is desirable to program the XD-Series Callbox for a Primary or Secondary Control ID code. These codes are used to operate the XD-Series callboxes relay or to enable Listen-In operation.

Programming the radio for Relay or Listen-In operation MUST BE DONE IN THE FOLLOWING ORDER!

1. Program the desired Operation code (Refer to Table 7). This will delete any previous Primary or Secondary Operation code programming.
2. Program the desired Primary Control ID code (Refer to Table 6). The Primary Control ID code cannot be the same as the Secondary Control ID code or the SUID code.
3. If required, program the desired Secondary Control ID code (Refer to Table 6). The Secondary Control ID code cannot be the same as the Primary Control ID code or the SUID code.
4. Program the desired Features codes as desired (Refer to Table 7).

In the following example we will program an RQX-417NX for GateGuard – On Code/Off Code operation, with a Primary Control ID code (ON) of 108 and a Secondary Control ID code (OFF) of 208. We will program both the Primary and the Secondary Control ID to transmit a transpond signal.

	1.	Loosen the (4) captive screws in the front corners of the case and separate the case front from the case back, leaving the batteries connected to the radio. Make sure the unit has batteries installed. The voltage of the batteries must be greater than 3.3 VDC to program properly.
	2.	Press and release the **ON/PTT** button on the front of the unit to turn the radio on.
P	3.	Press and **HOLD** the Program Button (See FIG-2 for location). A "P" will appear on the program display as you enter program mode and the radio will beep rapidly. Release the program button after the beeping has stopped. The radio will emit a triple beep indicating that the radio is in program mode and a hyphen will appear on the program display.
419	4.	Refer to Table 7 to determine the three-digit Operation code for GateGuard® Switch On/Off code.
C	5.	Click the Program button until the program display shows the Program Code "C". Pause—the radio will sound a low tone and show a hyphen across the center of the display to indicate that it is ready to accept the next programming code.
4	6.	Enter the 1st digit of the Operation Code by clicking the Program button until the program display shows the desired number. Pause—the radio will sound a low tone and show a hyphen across the center of the display to indicate that it is ready to accept the next digit.
1	7.	Enter the 2nd digit of the Operation Code by clicking the Program button until the program display shows the desired number. Pause—the radio sounds a low tone and will show a hyphen across the center of the display to indicate that it is ready to accept the next digit.
9	8.	Enter the 3rd digit of the Operation Code by clicking the Program button until the program display shows the desired number. Pause—the radio sounds a low tone and will show a hyphen across the center of the display to indicate that it is ready to accept the next digit.
-	9.	Press and release the **ON/PTT** button to save your programming. A triple beep will sound to indicate that programming was successful and a hyphen will appear on the program display. The radio is now ready for another program entry. An error tone will sound if you attempt to save an incorrect code and an "E" will appear on the display. Check the digits you are attempting to enter, then re-enter.
n	10.	Click the Program button until the program display shows the Program Code "n". Pause—the radio will sound a low tone and show a hyphen across the center of the display to indicate that it is ready to accept an NXDN™ ID code.
5	11.	Refer to Table 6 to determine the Table code for Primary Control ID.
5	12.	Click the Program button until the program display shows the Table Code "5". Pause—the radio will sound a low tone and show a hyphen across the center of the display to indicate that it is ready to accept a 1 to 5-digit Primary Control ID code.
1	13.	Enter the 1st digit of the Primary Control ID code by clicking the Program button until the program display shows the desired number. Pause—the radio will sound a low tone and show a hyphen across the center of the display to indicate that it is ready to accept the next digit.
0	14.	Enter the 2nd digit of the Primary Control ID code by clicking the Program button until the program display shows the desired number. Pause—the radio sounds a low tone and will show a hyphen across the center of the display to indicate that it is ready to accept the next digit.
8	15.	Enter the 3rd digit of the Primary Control ID code by clicking the Program button until the program display shows the desired number. Pause—the radio sounds a low tone and will show a hyphen across the center of the display to indicate that it is ready to accept the next digit. Continue entering up to five digits.
-	16.	Press and release the **ON/PTT** button to save your programming. A triple beep will sound to indicate that programming was successful and a hyphen will appear on the program display. The radio is now ready for another program entry. An error tone will sound if you attempt to save an incorrect code and an "E" will appear on the display. Check the digits you are attempting to enter, then re-enter.

OPERATION CODE (bracket spanning steps 6–8)

5-Digit Primary Control ID code (bracket spanning steps 13–15)

17. Click the Program button until the program display shows the Program Code "n". Pause—the radio will sound a low tone and show a hyphen across the center of the display to indicate that it is ready to accept an NXDN™ ID code.

6

18. Refer to Table 6 to determine the Table code for Secondary Control ID.

19. Click the Program button until the program display shows the Table Code "6". Pause—the radio will sound a low tone and show a hyphen across the center of the display to indicate that it is ready to accept a 1 to 5-digit Secondary Control ID code.

5-Digit Secondary Control ID code

20. Enter the 1st digit of the Secondary Control ID code by clicking the Program button until the program display shows the desired number. Pause—the radio will sound a low tone and show a hyphen across the center of the display to indicate that it is ready to accept the next digit.

21. Enter the 2nd digit of the Secondary Control ID code by clicking the Program button until the program display shows the desired number. Pause—the radio sounds a low tone and will show a hyphen across the center of the display to indicate that it is ready to accept the next digit.

22. Enter the 3rd digit of the Secondary Control ID code by clicking the Program button until the program display shows the desired number. Pause—the radio sounds a low tone and will show a hyphen across the center of the display to indicate that it is ready to accept the next digit. Continue entering up to five digits.

23. Press and release the **ON/PTT** button to save your programming. A triple beep will sound to indicate that programming was successful and a hyphen will appear on the program display. The radio is now ready for another program entry. An error tone will sound if you attempt to save an incorrect code and an "E" will appear on the display. Check the digits you are attempting to enter, then re-enter.

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24. Refer to Table 7 to determine the three-digit Operation code for Primary Transpond ON.

25. Click the Program button until the program display shows the Program Code "C". Pause—the radio will sound a low tone and show a hyphen across the center of the display to indicate that it is ready to accept the next programming code.

Primary Transpond ON Code

26. Enter the 1st digit of the Primary Transpond ON code by clicking the Program button until the program display shows the desired number. Pause—the radio will sound a low tone and show a hyphen across the center of the display to indicate that it is ready to accept the next digit.

27. Enter the 2nd digit of the Primary Transpond ON code by clicking the Program button until the program display shows the desired number. Pause—the radio sounds a low tone and will show a hyphen across the center of the display to indicate that it is ready to accept the next digit.

28. Enter the 3rd digit of the Primary Transpond ON code by clicking the Program button until the program display shows the desired number. Pause—the radio sounds a low tone and will show a hyphen across the center of the display to indicate that it is ready to accept the next digit.

29. Press and release the **ON/PTT** button to save your programming. A triple beep will sound to indicate that programming was successful and a hyphen will appear on the program display. The radio is now ready for another program entry. An error tone will sound if you attempt to save an incorrect code and an "E" will appear on the display. Check the digits you are attempting to enter, then re-enter.

561

24. Refer to Table 7 to determine the three-digit Operation code for Secondary Transpond ON.

25. Click the Program button until the program display shows the Program Code "C". Pause—the radio will sound a low tone and show a hyphen across the center of the display to indicate that it is ready to accept the next programming code.

Secondary Transpond ON Code

26. Enter the 1st digit of the Scondary Transpond ON code by clicking the Program button until the program display shows the desired number. Pause—the radio will sound a low tone and show a hyphen across the center of the display to indicate that it is ready to accept the next digit.

27. Enter the 2nd digit of the Secondary Transpond ON code by clicking the Program button until the program display shows the desired number. Pause—the radio sounds a low tone and will show a hyphen across the center of the display to indicate that it is ready to accept the next digit.

28. Enter the 3rd digit of the Secondary Transpond ON code by clicking the Program button until the program display shows the desired number. Pause—the radio sounds a low tone and will show a hyphen across the center of the display to indicate that it is ready to accept the next digit.

29. Press and release the **ON/PTT** button to save your programming. A triple beep will sound to indicate that programming was successful and a hyphen will appear on the program display. The radio is now ready for another program entry. An error tone will sound if you attempt to save an incorrect code and an "E" will appear on the display. Check the digits you are attempting to enter, then re-enter.

30. Once you have made your final program entry, press the **ON/PTT** button a final time to turn the radio off. Turn the radio back on for normal operation.

IMPORTANT NOTE:

1. Your Ritron® dealer can PC program the callbox to additional features associated with the Primary or Secondary Control ID function. Contact your Ritron® dealer for details.

TABLE 7: DIGITAL MODE RELAY AND LISTEN IN OPERATION CODES (PROGRAM CODE C) ....

Table Code	Feature	Key	Description
Operation Codes			
401	No Switch	√	Disables all switch and Listen In operation. No Primary or Secondary Control ID code required.
403	No Switch, Listen In		Listen In operation uses Secondary Control ID code only.
405	Switch On when called		Switch closes (e.g. strobe light turns on) when Callbox 1st receives a call. Switch opens (e.g. stobe light turns off) as soon as the PTT is pressed, or if the Callbox has not been used (transmit or receive) for a period of time longer than RQX Reset Time. No Primary or Secondary Control ID code required.
407	Switch On when called, Listen In		Switch operation is as described for Operation Code 405. Listen In operation uses Secondary Control ID code only.
409	Switch On when active		Switch is closed (e.g. strobe light turns on) as long as Callbox is in use. Switch opens (e.g. stobe light turns off) when Callbox has not been used (transmit or receive) for a period of time longer than RQX Reset Time. No Primary or Secondary Control ID code required.
411	Switch On when active, Listen In		Switch operation is as described for Operation Code 409. Listen In operation uses Secondary Control ID code only.
413	Switch On when active with Turn Off code		Switch is closed (e.g. strobe light turns on) when the Callbox receives or transmits a message, and will remain on until the correct Secondary Control ID code is received. No Primary Control ID code required.
415	GateGuard® Switch momentary		Switch is closed for 1 second when the correct Primary Control ID code is received. No Secondary Control ID code required.
416	GateGuard® Switch momentary, Listen In		Momentary switch operation uses the Primary Control ID code, Listen In uses the Secondary Control ID code.
417	GateGuard® Switch toggle		Switch alternately closes and opens when the correct Primary Control ID code is received. No Secondary Control ID code required.
418	GateGuard® Switch toggle, Listen In		Toggle switch operation uses the Primary Control ID code, Listen In uses the Secondary Control ID code.
419	GateGuard® Switch On/Off code		Switch is closed when the correct Primary Control ID code is received, and opened when the correct Secondary Control ID code is received.
Primary Control ID Features			
510	Primary Ring Tone OFF		No Ring signal when radio receives the Primary Control ID code.
511	Primary Ring Tone ON	√	Callbox will sound a Ring signal in the speaker upon receiving the Primary Control ID code.
520	Primary Transpond OFF		No Transpond transmission after receiving the Primary Control ID code.
521	Primary Transpond ON	√	Callbox will transmit a Transpond tone to acknowledge receiving the Primary Control ID code.
Secondary Control ID Features			
550	Secondary Ring Tone OFF	√	No Ring signal when radio receives the Secondary Control ID code.
551	Secondary Ring Tone ON		Callbox will sound a Ring signal in the speaker upon receiving the Secondary Control ID code.
560	Secondary Transpond OFF	√	No Transpond transmission after receiving the Secondary Control ID code.
561	Secondary Transpond ON		Callbox will transmit a Transpond tone to acknowledge receiving the Secondary Control ID code.
Listen In Time Features			
581	Listen In 5 seconds	√	The Callbox will automatically transmit for a period of time equal to the Listen In Time when the correct Secondary Control ID code is received.
582	Listen In 10 seconds		
583	Listen In 20 seconds		
584	Listen In 30 seconds		

KEY: √   The Callbox is set from the factory with these options **enabled**.

NOTE: Field programming any of the Primary Control ID Features (Ring Tone or Transpond) will not only apply to receiving the Primary Control ID code, but will also apply when receiving an SUID, Group ID or All Call code. If this is not desirable the radio must be PC Programmed.

HOW TO FIELD PROGRAM FEATURE AND READOUT CODES ....

The XD-Series Callbox can be field programmed for a number of advanced features. Refer to Table 5 for the two or three digit codes available for field programming, and to the "HOW TO PROGRAM FEATURE CODES" section for programming instructions.

In addition to the Programming Readout Codes available in Table 5, NXDN™ programming can be read out using the field programming codes in Table 8. In our example we will readout the Destination ID code of an RQX-417NX that has been programmed for a Group Destination ID of 408.

	1.	Loosen the (4) captive screws in the front corners of the case and separate the case front from the case back, leaving the batteries connected to the radio. Make sure the unit has batteries installed. The voltage of the batteries must be greater than 3.3 VDC to program properly.
	2.	Press and release the **ON/PTT** button on the front of the unit to turn the radio on.
P-	3.	Press and **HOLD** the Program Button (See FIG-2 for location). A "P" will appear on the program display as you enter program mode and the radio will beep rapidly. Release the program button after the beeping has stopped. The radio will emit a triple beep indicating that the radio is in program mode and a hyphen will appear on the program display.
7	4.	Refer to Table 8 to determine the table code for Destination ID Code readout.
r-	5.	Click the Program button until the program display shows the Program Code "r". Pause—the radio will sound a low tone and show a hyphen across the center of the display to indicate that it is ready to accept the next programming code.
7-	6.	Enter the single digit table code for Destination ID Code readout by clicking the Program button until the program display shows the desired number. Pause—the radio will sound a low tone and show a hyphen across the center of the display to indicate that it is ready to accept the next digit.
	7.	Press and release the **ON/PTT** button to initiate the code readout.
2	8.	The first digit displayed indicates that the radio is programmed for a Group Destination ID code.
Destination ID Code **0 0 4 0 8**	9.	The next five digits displayed indicates the Destination ID code.
-	10.	Once the code readout is complete a triple beep will sound to and a hyphen will appear on the program display. The radio is now ready for another program entry.
	11.	Once you have made your final program entry, press the **ON/PTT** button a final time to turn the radio off. Turn the radio back on for normal operation.

TABLE 8: DIGITAL MODE READOUT CODES (PROGRAM CODE r) ....

Table Code	Feature	Key	Description
Digital Mode Readout Codes			
1	RX RAN code		Display will sequentially show the programmed 2-digit RX RAN code.
2	TX RAN code		Display will sequentially show the programmed 2-digit TX RAN code.
3	SUID code		Display will sequentially show the programmed 5 digit SUID code.
4	RX Group ID code		Display will sequentially show the programmed 5 digit RX Group ID code.
5	Primary Control ID code		Display will sequentially show the programmed 5 digit Primary Control ID code.
6	Secondary Control ID code		Display will sequentially show the programmed 5 digit Secondary Control ID code.
7	Destination ID code		Display will sequentially show the programmed 5 digit Destination ID code. The first digit will display 1 for an Individual Destination or a 2 for a Group Destination ID. The next 5 digits are the destination ID.

PC PROGRAMMABLE XD-SERIES CALLBOX FEATURES ....

The XD-Series Callbox has a variety of programmable features that determine how your callbox operates. Some of these features can be Field Programmed (FP) by you without using special tools, while other features can only be Programmed (PC) with a PC and RQX Series PC Programmer RQX-PCPS-1.0 or higher. Contact your Ritron® dealer or the factory for details.

Glossary of Terms	
Intercom Mode	The Automatic Turn-Off feature has been disabled and the Callbox is able to receive calls at any time.
Sleep (analog)	If Automatic Turn-Off is **DISABLED** and Battery Saver is **ENABLED** the Callbox will go into a low current Sleep Time when it is not being used, waking up periodically to check for a received message. Pressing the **ON/PTT** button will wake-up the radio immediately.
Wake-Up (analog)	When Battery Saver is **ENABLED** and the Callbox has entered the low current Sleep state, the radio will wake-up periodically to check for a received message. The Sleep Time is set by the Battery Saver Sleep Time.
No Activity Time	A continuous period of time where the Callbox is not sending or receiving a call.
ON with sync (NXDN)	NXDN™ receiver is looking for sync word before powering up NXDN™ sub board. About 80 mA draw.
Always ON (NXDN)	NXDN™ sub board continually looks for waveform to decode. Quick start up on RX but draws about 250 mA.

TABLE 9:   PC PROGRAMMABLE FEATURES ....

Feature	Key	Description
Field Programming Enable		This option is **ENABLED** as the Factory Default setting. This permits all Field Programmable features (FP) to be field programmed by you. If **DISABLED**, the features can only be programmed using special Ritron® PC Programming software.
Send Call Tone	√	The Factory Default setting has the Call Tone feature **OFF** (refer to "HOW TO FIELD PROGRAM FEATURE CODES**"). The callbox can be programmed to transmit a Call Tone if the Reset Time has expired and the **ON/PTT** button is pressed. This will alert system users that the call is originating from the callbox.
Speaker Volume	√	The Factory Default setting is medium volume setting of 50%. Field Programming or PC Programming allows any volume level between 20 – 100%. A lower speaker volume reduces audio distortion and provides a more natural sound. For best performance, do not set the volume any higher than is necessary for your application.
Automatic Turn-Off	√	This feature is ENABLED as the Factory Default setting. The callbox will turn **OFF** when the RQX Reset Time has expired. The Reset Time is a pre-programmed amount of time of "no activity" (no calls transmitted, no calls received) before the callbox turns **OFF** in order to conserve battery life. The callbox can be turned back **ON** when the **ON/PTT** button is pressed. This is the recommended mode of operation for all battery only powered applications.
		If Automatic Turn-OFF is **NOT** selected the callbox does **NOT** completely turn **OFF**, but remains in the Intercom mode, allowing the callbox to receive calls at any time.
		Operating the callbox with Automatic Turn-Off DISABLED significantly increases battery drain, and is therefore **NOT** recommended for battery only powered applications. Battery life can be increased using the Battery Saver Enable feature detailed in this section.
RQX Reset Time	√	Set from the factory for 10 seconds, the RQX Reset Time can be Field Programmed to 9 different times ranging from 5 seconds to 4 minutes, and PC programmed for 5-255 seconds. A shorter RQX Reset Time will result in increased battery life. In standard Automatic Turn-Off operation a longer RQX Reset Time will allow more time for a response before the Callbox turns off.
		RQX Reset Time defines the Inactivity Time allowed before the Callbox:
		• Turns Off if Automatic Turn-Off is ENABLED.
		• Enters Battery Saver mode if Battery Saver is ENABLED.
		• Resets 2-Tone, DTMF or Selcall Paging Decode in Analog Mode.
		• Automatically opens the Switch output.

KEY: √   Feature is Field Programmable.

TABLE 9: PC PROGRAMMABLE FEATURES (CONTINUED) ....

Feature	Key	Description
Battery Saver Enable (Analog Mode only)		When the XD-Series Callbox is programmed to operate with Automatic Turn-Off disabled, Battery Saver can increase battery life in both internal and external battery powered applications.
		With Battery Saver Enable, the callbox will periodically Wake-Up and listen for a received signal before returning to a low current Sleep state. The time between Wake-Up states can be PC programmed between 0.5 - 8 seconds with the Battery Saver Sleep Time setting. A longer time between Wake-Up states will result in increased battery life.
		The callbox immediately leaves Battery Saver mode any time the **ON/PTT** Button is pressed or a signal is received, and will not return to Battery Saver until the period of no activity exceeds the RQX Reset Time.
Power Fail Alert Tone	√	By selecting the +12 VDC Power Fail Alert Tone feature the callbox will look for a loss of the +12 VDC power source. The callbox will immediately transmit an Alert Tone to notify personnel that the +12 VDC source has been lost and is now operating on battery back-up. The callbox will transmit an Alert Tone once every hour until the +12 VDC power source is restored or until the back-up batteries are exhausted. Even if this feature is **NOT** selected, it will always revert to Back-up Battery power.
Microphone Gain	√	The Microphone can be placed in FIXED or AGC gain mode. The AGC mode generally works well for applications where the speakers voice level can vary greatly. However, with quiet periods of speech background noise will rise due to increasing gain. In high background noise applications, using the fixed gain mode with a lower number programmed in the text box will decrease background noise transmitted by the Callbox. The caller will need to get closer to the callbox when speaking but overall background noise will be less. The fixed gain is programmable from 0 to 255.
Listen In	√	Listen In allows remote activation of the Callbox transmitter for a programmed period of time when the correct 2-Tone, DTMF or Selcall or NXDN™ Secondary Control ID code is decoded.
		This feature, turned **OFF** by default, can be Field Programmed to 4 different transmit times ranging from 5-30 seconds and PC programmed for 1-255 seconds.
		The 2-Tone, DTMF or Selcall or NXDN™ Secondary Control ID code required to activate the feature can be Field Programmed from the 9 different 2-Tone Decode Codes in Table 4, 3-7 digit DTMF, Selcall codes or 5-digit NXDN™ Secondary Control ID code, or PC programmed for any 2-Tone frequency pair between 300-1500 Hz.
Busy Channel TX Inhibit	√	With this feature enabled the Callbox cannot transmit when there is a received signal. A "busy signal" will be heard on the Callbox speaker when the PTT is pressed and a received signal is present. Busy Channel TX Inhibit is disabled from the factory.
Sensor/Contact Closure Input		The Callbox will send a warning tone when a change in the Sensor Input is detected. The Sensor Input will respond to an **OPEN** or **CLOSED** switch. This is not a programmable feature.
Transmit Beep Enable		This feature is turned on from the factory to provide a short beep in the Callbox speaker any time the **ON/PTT** button is pressed. This assures the Callbox user that the radio has turned on and is ready to transmit their message. With this feature disabled the Callbox will only beep when the radio is first turned on.
RX Courtesy Beep Enable		In high noise environments it is sometimes difficult to determine when a received message has ended. With the RX Courtesy Beep enabled the Callbox will sound a short beep on the speaker at the end of each received transmission.
TX Time Out Time		Set from the factory for 60 seconds, the TX Time Out Time can be PC programmed for 1-255 seconds. This sets the length of time the Callbox can transmit continuously. If the **ON/PTT** button is held down longer then the TX Time Out Time will allow, the radio will stop transmitting and a "Busy Signal" will be heard in the speaker until the button is released.
DTMF or Selcall ANI	√	The RQX can be programmed to send a 3-7 digit DTMF or Selcall ANI code at the beginning of each transmission for radio identification. (Analog Mode only)
Companding	√	The Factory Default setting for Companding is **OFF** (**NOT** selected). The radio can be programmed to **ENABLE** or **DISABLE** audio companding. Companding will compress transmit audio before sending it, and expand receive audio before it is heard on the speaker to reduce the background noise common in radio communications. (Analog Mode only)

          KEY: √   Feature is Field Programmable.

INTERCOM (ALWAYS ON) PROGRAMMING ....

The XD-Series Callbox can be Field or PC programmed by the factory or by your Ritron® dealer to operate as a two-way intercom. When operating as an intercom the Automatic Turn-Off must be **DISABLED** so that the radio will remain **ON** in a "intercom" mode. The callbox can receive a call from another radio at any time. The higher current requirements of Intercom operation make it undesirable in battery powered only installations. It is recommended that you power the callbox using +8 to 12 VDC supply.

Required Radio Programming:

Automatic Turn-Off..**(Field or PC Programmable)**
This feature must be **DISABLED** via Field or PC programming for the callbox to remain **ON** at all times.

Other Programmable Features to Consider:

Battery Saver ....**(PC Programmable)**

Battery Saver can be used to increase battery life in battery powered applications. With Battery Saver enabled, the callbox will periodically "wake-up" and listen for a received signal before returning to a low current "sleep" mode. The Sleep Time can be PC programmed between 0.5 - 8 seconds. A longer sleep time will result in increased battery life, but may result in missed calls.

Busy Channel TX Inhibit ....**(Field or PC Programmable)**
If **ENABLED** this feature prevents you from talking over someone else on the same channel even if they are using a different tone code. The radio will beep a series of long, low tones that sounds like a "busy signal" when you press the **ON/PTT** button.

FEATURES TO USE WITH INTERCOM (ALWAYS ON) PROGRAMMING ....

Programming for Selective Calling:

2-Tone, DTMF or Selcall Paging Decode, or NXDN™ Individual ID squelch mode ....**(Field or PC Programmable)**
This allows selective calling to a XD-Series Callbox in a radio system where there is more than one Callbox. When the Callbox is programmed for 2-tone, DTMF or Selcall, or for NXDN™ Individual ID squelch mode in Intercom (Always-On) mode it will sound an alert tone on the Callbox speaker, similar to a telephone ring tone, whenever the 2-tone, DTMF or Selcall or NXDN™ Individual ID has been successfully decoded. This will alert any users in the immediate area that there is an incoming call on the Callbox.

Ring Tone...**(Field or PC Programmable)**
Ring Tone must be set to sound the alert tone on the Callbox speaker when a 2-Tone, DTMF or Selcall or NXDN™ Individual ID is successfully decoded. Ring Tone is enabled from the factory.

2-Tone Monitor Trip (Analog Mode only)...**(PC Programmable)**
This can be set when used with 2-Tone. DTMF or Selcall decode to allow the Callbox to hear all radio traffic on the channel after it has successfully decoded the correct code, regardless of QC or DQC programming.

- Normal conversation will follow after the 2-tone, DTMF or Selcall code is decoded.
- If the **ON/PTT** button is pressed the Callbox returns to QC or DQC decode operation.
- The radio will automatically reset back to 2-tone, DTMF or Selcall decode after the RQX Reset Time has expired.

Switch Output Programming:

Switch on When Called ....**(Field or PC Programmable)**
This will close the internal Switch Output whenever the radio receives a call after an Inactivity Time that exceeds the RQX Reset Time. The switch will remain closed until the **ON/PTT** button is pressed or the RQX Reset Time expires. The Switch Output could be used to turn on a light or activate an alarm to notify users in the area that an incoming call was present.

Switch Output Options (Allows Control of an External Device).................
(e.g., a gate controller, a strobe light, or any relay controlled device.)

The XD-Series switch output is a simple 3-Amp relay contact closure that can be used to **OPEN** and **CLOSE** a gate, switch on a light, sound an alarm or any other application where remote control of an ON/OFF switch is required. The XD-Series Callbox can be programmed to **OPEN** and **CLOSE** the Switch Output when one of the following programmed conditions is met.

The XD-Series Callbox can be programmed to **OPEN** and **CLOSE** the switch using a single 2-tone, DTMF or Selcall in Analog Mode, or an NXDN™ Control ID code in Digital Mode.

No Switch..**(Field or PC Programmable)**

Select this option for no switch operation.

Switch On When Called ....**(Field or PC Programmable)**

With this option selected the switch will **CLOSE** when the Callbox first receives a call. The switch will remain **CLOSED** until the **ON/PTT** button is pressed or the RQX Reset Time expires. This option is not applicable if the Callbox is programmed for Automatic Turn-Off.

Switch On When Callbox in Use ....**(Field or PC Programmable)**

This option will **CLOSE** the switch when the Callbox first sends or receives a call. The switch will remain closed until the RQX Reset Time expires, which also turns the radio off if it is programmed for Automatic Turn-Off.

Switch On When Active with Turn-Off Code ....**(Field or PC Programmable)**

This option operates the same as Switch On When Callbox in Use with the added ability to **OPEN** the switch when a unique 2-Tone, DTMF, Selcall, or NXDN™ Secondary Control ID code is received. Unlike the Switch On When Callbox in Use feature, the switch will not **OPEN** when the RQX Reset Time expires unless the Callbox is programmed for Automatic Turn-Off.

- For Analog Mode programming see "How to Field Program 2-Tone, DTMF or Selcall Decode (Receive) Operation"
- For Digital Mode programming see "How to Field Program NXDN™ Relay and Listen-In Operation"

GateGuard® – Momentary for 1 sec. ....**(Field or PC Programmable)**

With this option selected the switch will momentarily **CLOSE** when a unique 2-Tone, DTMF, Selcall, or NXDN™ Primary Control ID code is received. The switch will remain **CLOSED** for the programmed period of time, programmable for 1-255 seconds.

- For Analog Mode programming see "How to Field Program 2-Tone, DTMF or Selcall Decode (Receive) Operation"
- For Digital Mode programming see "How to Field Program NXDN™ Relay and Listen-In Operation"

GateGuard® – Toggle ....**(Field or PC Programmable)**

With this option selected the switch will alternately **OPEN** and **CLOSE** when it receives a unique 2-Tone, DTMF, Selcall, or NXDN™ Primary Control ID code is received. After the code is received the Callbox will transmit a **SINGLE BEEP** if the switch has been **OPENED** and a **DOUBLE BEEP** if the switch has been **CLOSED**. The switch will open when the Callbox turns off if it is programmed for Automatic Turn-Off.

- For Analog Mode programming see "How to Field Program 2-Tone, DTMF or Selcall Decode (Receive) Operation"
- For Digital Mode programming see "How to Field Program NXDN™ Relay and Listen-In Operation"

GateGuard® – On Code / Off Code ....**(Field or PC Programmable)**

When this option is selected the switch will **CLOSE** when a unique 2-Tone, DTMF, Selcall, or NXDN™ Primary Control ID code is received, and **OPEN** when a 2-Tone, DTMF, Selcall, or NXDN™ Secondary Control ID code is received. The switch will **OPEN** when the Callbox turns off if it is programmed for Automatic Turn-Off.

- For Analog Mode programming see "How to Field Program 2-Tone, DTMF or Selcall Decode (Receive) Operation"
- For Digital Mode programming see "How to Field Program NXDN™ Relay and Listen-In Operation"

2-Tone, DTMF or Selcall Decode (Receive) Settings (analog Mode only)

With the XD-Series Callbox 2-Tone, DTMF, Selcall or NXDN™ decode can be used to selectively call the Callbox in a system where multiple radios operate on a single frequency. Alternatively, 2-Tone, DTMF, Selcall or NXDN™ decode can also be used to operate the Switch Output built into every XD-Series Callbox.

When the radio is programmed for 2-Tone, DTMF or Selcall Paging Decode code, no call will be heard unless the code has been successfully decoded or the **ON/PTT** button has been pressed. After decoding, normal 2-way conversation is possible without the need for the 2-tone, DTMF or Selcall code. Paging Decode is automatically reset when the RQX Reset Time expires.

When the XD-Series Callbox is programmed for Switch Output or Listen In operation with 2-Tone, DTMF, Selcall or NXDN™ decode, regular voice communication is unaffected by the 2-tone, DTMF, Selcall or NXDN™ code. If a Switch Output Option is selected that uses 2-tone, DTMF or Selcall decode it cannot be used for Paging Decode.

NOTICE	When the callbox is programmed for 2-Tone Decode operation, it is recommended that you do NOT use QC Tone Codes greater than "23" (146.2 Hz).

2-Tone Table # .... **(Field or PC Programmable)**

The XD-Series Callbox comes equipped with 9 pre-determined 2-Tone codes that correspond to table codes that certain RITRON portable and base radios can send. Use of the 2-Tone Table codes allows programming without the need for the PC programmer.

1st Tone decoded for 1 **sec.** .... **(PC Programmable)**

You can custom program the 1st tone of the 2-tone code to any frequency between 300-1500 Hz. The 1st tone must be decoded for the programmed period of time before the radio looks for the 2nd tone. The factory setting for decode time is 1 second.

2nd Tone decoded for 1 **sec.** .... **(PC Programmable)**

You can custom program the 2nd tone of the 2-tone code to any frequency between 300-1500 Hz. The 2nd tone must be decoded for the programmed period of time after the 1st tone has been decoded. The factory setting for decode time is 1 second.

All Call decoded for 4 **sec.** .... **(PC Programmable)**

With 2-Tone All Call enabled you can custom program an All Call tone to any frequency between 300-1500 Hz. The All Call tone must be decoded for the programmed period of time. All Call can also be achieved with a unique DTMF or Selcall code. All Call is not enabled as received from the factory.

Ring Tone Enable .... **(Field or PC Programmable)**

With this feature enabled the Callbox will sound a ring signal in the speaker, similar to a telephone ring, any time the 2-Tone, DTMF, Selcall or NXDN™ code, Group Call or All Call code is decoded. Ring Tone is enabled from the factory.

Transpond Enable .... **(Field or PC Programmable)**

Transpond transmits a tone after a 2-Tone, DTMF, Selcall or NXDN™ code, Group Call or All Call code has been received to alert the calling radio that the code was successfully decoded. Transpond is enabled from the factory.

Group Call Decode .... **(PC Programmable)**

When this option is set, 2-tone decode is achieved if the radio receives the 1st tone for the programmed All Call time. If this option is selected the All Call time must be longer than the 1st Tone time or the Callbox will always decode on the 1st tone, ignoring the 2nd tone altogether. Group Call can also be achieved with a unique DTMF or Selcall code. Group Call is not enabled as received from the factory.

Monitor Trip .... **(PC Programmable)**

With this option selected the Callbox will be in carrier squelch mode any time a 2-Tone, DTMF, Selcall or NXDN™ code is decoded, regardless of any QC or DQC code programmed in the radio. The radio reverts back to QC or DQC tone decode if the **ON/PTT** button is pressed and reverts back to 2-tone, Selcall or NXDN™ decode after the RQX Reset Time has expired. Monitor Trip is not enabled from the factory.

2-Tone, DTMF or Selcall Decode with Subtone .... **(Field or PC Programmable)**

With 2-Tone, DTMF or Selcall Decode with Subtone enabled, the Callbox will not decode codes unless the correct subtone is also present. 2-Tone, DTMF or Selcall Decode with Subtone is not enabled from the factory.

Turn-Off Code .... **(Field or PC Programmable)**

In certain Switch Output applications a separate 2-Tone, DTMF or Selcall Turn-Off Code is required. This code cannot be the same as the 2-Tone, DTMF or Selcall Decode Code.

AUTOMATIC VOICE MESSAGES ....

The XD-Series Callbox is equipped to use pre-recorded voice messages that notify radio system users when specific events occur. These unique voice messages are recorded and stored on the Callbox, and automatically played back when the associated event occurs. The XD-Series Callbox supports 6 different message events and comes from the factory with no messages recorded.

To activate any of the 6 event messages simply record the voice message per the instructions in this manual. The recorded message can be played back for your review and re-recorded if necessary. You can erase any event message individually if you decide not to utilize that message.

Greeting Message

The Greeting Message is played on the RQX Callbox speaker when the push-to-talk button is first pressed. This message is used to give the Callbox user instruction on how to proceed. A typical message might be *'Welcome to our facility. An attendant will be with you shortly."*

The Greeting Message:

- Is played on the RQX Callbox speaker only when the push-to-talk button is first pressed.
- Will be re-played every time the push-to-talk button is pressed until the Callbox is answered.
- Is not transmitted.
- Can be up to 12 seconds long.

Voice Alert Message

The Voice Alert Message is transmitted automatically by the Callbox when the push-to-talk button is first pressed. Often used with the Call Tone feature, this message alerts radio system users that the Callbox has been activated. Typical messages might be *"South delivery entrance"*, *"Curbside Lane 4"* or *"Main gate"*.

The Voice Alert Message:

- Is transmitted automatically by the Callbox when the push-to-talk button is first pressed.
- Will be re-transmitted every time the push-to-talk button is pressed until the Callbox is answered.
- Is transmitted after the Greeting Message has played on the speaker. If the Greeting Message is not used, the Voice Alert Message will be heard on the speaker.
- Will not be sent if the radio channel is busy when Busy Channel TX Inhibit feature has been enabled. Instead, it will wait for the channel to clear before transmitting.
- Will be automatically re-transmitted periodically until the Callbox is answered if the Callbox has been programmed with the Automatic ID Re-Send feature.
- Will be sent after the Call Tone if the Call Tone feature is enabled.
- Is automatically sent ahead of Sensor Detect or Low Battery/Power Fail messages.
- Can be up to 4 seconds long.

Power Fail Message

With the "External +12V Power Fail Alert" enabled the Power Fail Message is automatically transmitted when loss of external power is detected on the Callbox.

The Power Fail Message:

- A typical message might be *"Power failure"*
- Will be sent automatically when the loss of the External +V supply voltage is detected.
- Will not be sent if the radio channel is busy, but instead will wait for the channel to clear before transmitting.
- The Voice Alert Message is sent immediately before the Low Battery/Power Fail Message, so a typical transmission might be *"South delivery entrance"* followed by *"Power Failure"*.
- The Call Tone is sent before both messages if the Call Tone feature is enabled.
- Will be sent automatically at the end of any Callbox transmission if a loss of the External +V supply voltage is detected. The message is appended to the existing transmission, and the Call Tone and Voice Alert Message will only be sent if it was a part of the existing transmission.

Low Battery Message

The Low Battery Message is appended to a transmission when low voltage is detected on the 3 D-cell battery pack on the Callbox.

The Low Battery Message:

- A typical message might be *"Low battery"*
- Is NOT sent automatically when the loss of the battery supply voltage is detected.
- Will be sent automatically at the end of any Callbox transmission if low battery voltage is detected. The message is appended to the existing transmission, and the Call Tone and Voice Alert Message will only be sent if it was a part of the existing transmission.

Sensor Detect On Message

The Sensor Detect On Message is automatically transmitted when the Sensor Input is pulled low. Depending on the sensor used, a typical message might be *"Door open"*, *"Motion detected"* or "*Vehicle present"*. The Voice Alert Message is sent immediately before the Sensor Detect On Message, so a typical transmission might be *"South delivery entrance"* followed by *"Door open"*.

The Sensor Detect On Message:

- Is automatically transmitted when the Sensor Input is pulled low.
- Will not be sent if the radio channel is busy, but instead will wait for the channel to clear before transmitting.
- Is sent after the Call Tone and the Voice Alert Message if the radio is programmed for those features.
- Can be up to 4 seconds long.

Sensor Detect Off Message

The Sensor Detect Off Message is automatically transmitted when the Sensor Input is pulled high. Depending on the sensor used, a typical message might be *"Door closed"*, *"Motion detected" or "Vehicle present"*. The Voice Alert Message is sent immediately before the Sensor Detect Off Message, so a typical transmission might be *"South delivery entrance"* followed by *"Door closed"*.

The Sensor Detect Off Message:

- Is automatically transmitted when the Sensor Input is pulled high.
- Will not be sent if the radio channel is busy, but instead will wait for the channel to clear before transmitting.
- Is sent after the Call Tone and the Voice Alert Message if the radio is programmed for those features.
- Can be up to 4 seconds long.

AUTOMATIC ID RE-SEND..

The RQX XD-Series Callbox can automatically re-send the Call Tone, Voice Alert Message, and DTMF or Selcall ANI a programmed number of times when a call is not immediately answered. This allows the Callbox to periodically repeat the Voice Alert Message without further input from the Callbox user. The periodic rate is determined by the RQX Reset Time.

Following is an example of Automatic ID Re-Send programming and its effect:

The Callbox is field programmed for:
- Greeting Message "*Welcome to Ritron, someone will be with you shortly*"
- Voice Alert Message "*Main Entrance*"
- Call Tone ON
- Automatic Turn-Off enabled
- RQX Reset Time of 20 seconds
- Automatic ID Re-Send set to 1

Here is how it will operate:
- A guest presses the Callbox On/PTT button and the Greeting Message "*Welcome to Ritron, someone will be with you shortly*" is heard on the Callbox speaker.
- If the radio channel is not being used the Callbox will transmit the Call Tone, followed by the Voice Alert Message "*Main Entrance.*" This will be heard by all system radio users, but not heard on the Callbox speaker.
- If the Callbox is not answered within 20 seconds (RQX Reset Time) the Call Tone and Voice Alert Message will be re-transmitted (Automatic ID Re-Send).
- If the Callbox is again not answered within 20 seconds (RQX Reset Time) it will turn off (if Automatic Turn-Off is enabled).
- If the Callbox On/PTT button is pressed again at any time before it is answered the entire process described above is re-started.
- If the Callbox is answered before it automatically turns off the Callbox operates as normal 2-way radio communication with no messages or Call Tone.

Using Automatic ID Re-Send to Extend RQX Reset Time

A Voice Alert Message does not have to be used to enjoy the benefits of Automatic ID Re-Send. This feature can also be used to extend the RQX Reset Time whenever the Callbox On/PTT button is 1st pressed, providing radio users additional time to respond to the Callbox.

For example, if the Callbox is programmed for an RQX Reset Time of 10 seconds and Automatic ID Re-Send of 5, the Callbox will remain ON for 60 seconds (RQX Reset Time plus RQX Reset Time multiplied by number of Automatic ID Re-Send) after the On/PTT button is 1st pressed instead of 10 seconds (RQX Reset Time). Once the Callbox has been answered it will turn off after 10 seconds (RQX Reset Time) of inactivity.

HOW TO RECORD A VOICE MESSAGE ....

Recite your voice message a number of times before recording to be sure it can be completed in the time allowed. For best results speak directly into the Callbox microphone in a slow, clear voice.

32	1.	Refer to Table 5 to determine the two-digit Record Code and write it down.
	2.	Loosen the (4) screws in the front corners of the case.
	3.	Separate the case front from the case back, leaving the batteries connected to the radio. Make sure the unit has batteries installed. **NOTE:** The voltage of the batteries must be greater than 3.3 VDC to record properly.
	4.	Press and release the **ON/PTT** button on the front of the unit to turn the radio on.
P	5.	Press and **HOLD** the Program Button (See FIG-2 for location). A "P" will appear on the program display as you enter program mode and the radio will beep rapidly.
-	6.	Release the program button after the beeping has stopped. The radio will emit a triple beep indicating that the radio is in program mode and a hyphen will appear on the program display.
A	7.	Click the Program button until the program display shows the Program Code "A". Pause—the radio will sound a low tone and show a hyphen across the center of the display to indicate that it is ready to accept a 2-digit Record Voice Message Code.
Voice Message Code *3-*	8.	Enter the 1st digit of the Record Code by clicking the Program button until the program display shows the desired number. Pause—the radio will sound a low tone and show a hyphen across the center of the display to indicate that it is ready to accept the next digit.
2-	9.	Enter the 2nd digit of the Record Code by clicking the Program button until the program display shows the desired number. Pause—the radio sounds a low tone and will show a hyphen across the center of the display to indicate that it is ready to accept the next digit.
	10.	Press and release the **ON/PTT** button to save the 2-digit Record Voice Message Code and initiate the voice record process.
E		NOTE: An error tone will sound if you attempt to enter an incorrect code, an "E" will appear on the display. Check the digits you are attempting to enter, then re-enter.
	11.	Press and hold the **Program** button waiting for beep before recording the message. Speak directly into the microphone.
-	12.	Release the **Program** button when you have completed the message. The message will be played back and a hyphen will appear on the program display. The radio is now ready to record another message, or for another program entry.
	13.	Once you have recorded your final message, press the **ON/PTT** button a final time to turn the radio off. Turn the radio back on for normal operation.

HOW TO PLAY A VOICE MESSAGE ....

Recorded voice messages can be played back on the Callbox speaker for review.

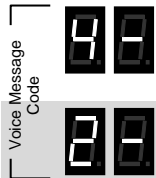|	
42	1. Refer to Table 5 to determine the two-digit Play Code and write it down.
	2. Loosen the (4) screws in the front corners of the case.
	3. Separate the case front from the case back, leaving the batteries connected to the radio. Make sure the unit has batteries installed. **NOTE:** The voltage of the batteries must be greater than 6 VDC to record properly.
	4. Press and release the **ON/PTT** button on the front of the unit to turn the radio on.
P.	5. Press and **HOLD** the Program Button (See FIG-2 for location). A "P" will appear on the program display as you enter program mode and the radio will beep rapidly.
-	6. Release the program button after the beeping has stopped. The radio will emit a triple beep indicating that the radio is in program mode and a hyphen will appear on the program display.
A	7. Click the Program button until the program display shows the Program Code "A". Pause—the radio will sound a low tone and show a hyphen across the center of the display to indicate that it is ready to accept a 2-digit Play Recorded Message Code.
4-	8. Enter the 1st digit of the Play Code by clicking the Program button until the program display shows the desired number. Pause—the radio will sound a low tone and show a hyphen across the center of the display to indicate that it is ready to accept the next digit.
2-	9. Enter the 2nd digit of the Play Code by clicking the Program button until the program display shows the desired number. Pause—the radio sounds a low tone and will show a hyphen across the center of the display to indicate that it is ready to accept the next digit.
	10. Press and release the **ON/PTT** button to begin playback of the message. If the message has not been recorded an error tone will sound and an "E" will appear on the display.
E	NOTE: An error tone will sound if you attempt to enter an incorrect code, an "E" will appear on the display. Check the digits you are attempting to enter, then re-enter.
-	11. Once the message playback is complete a triple beep will sound and a hyphen will appear on the program display. The radio is now ready to playback another message, or for another program entry.
	12. Once you have played your final message, press the **ON/PTT** button a final time to turn the radio off. Turn the radio back on for normal operation.

(Voice Message Code — bracket label beside steps 8 and 9)

HOW TO ERASE A VOICE MESSAGE...

If you decide not to use a voice message that is already recorded, it can be easily erased via field programming. Follow the "HOW TO PLAY A VOICE MESSAGE" instructions above using the Erase Code specified in Table 5.

Configuring the Callbox for a GateGuard® Application..............

The XD-Series Callbox can be mounted to virtually any surface with four (4) ¼" panhead screws. Choose a type of screw thread and screw length which will hold firmly in the surface to which the unit will be mounted.

MOUNTING the XD-Series CALLBOX: (Refer to FIG-3)

1. **!**
> Due to the wide variety of installation possibilities, RITRON does not provide the cables or hardware required to bring external connections into the Callbox.
> - When selecting your cable hardware be sure it will adequately seal the cable to the case.
> - Carefully study the internal construction of the Callbox and determine the location on the outside case where the external supply and GateGuard® hook-up will be brought in.
> - Consider clearance with your desired hardware.

2. Loosen the (4) screws on the front corners of the case and separate the case front from the case back.

3. Program the radio, if required. Refer to the programming section of this manual for details. To program the radio you must apply 8 to 12 VDC external power, or alkaline batteries.

4. Disconnect the battery holder from the radio and set the case front aside.

5. Carefully drill a hole in the XD-Series Callbox case back as required for your external hook-up cable installation using one of the pilot locations on the case bottom or back. Extreme care must be taken not to damage the battery holder or batteries while drilling.

6. Install the 4 mounting brackets to the back of the Callbox case. The mounting brackets can be installed vertically, as shown, or horizontally.

7. **CONNECTING THE SWITCH OUTPUTS TO AN EXTERNAL DEVICE**

   a. Thread your external hookup cable from the external device you wish to control through the hole with approximately 4 inches of cable inside the XD-Series case.

   b. Your external cable will be connected to the Callbox 6-conductor interface cable with wire nuts, dress your external wires accordingly (Refer to Table 10).

   c. With your selected hardware, secure and seal the conduit to ensure moisture and vandal resistant functions to the XD-Series Callbox case.

   > - Consult the manufacturer of the external device you are attempting to control for the recommended wire gauge.
   > - Confirm that your application will NOT exceed the maximum rating of the on-board relay of 120 VAC @ 3 amp.
   > - Make sure all power to the equipment is turned OFF or disconnected.

! **CAUTION:** The interface cable and wire nuts are to be positioned in the lower part of the case, away from the internal antenna.

8. Position the XD-Series Callbox case in the chosen installation location and secure it in place with four screws through the mounting brackets.

9. Reconnect the battery mating connectors between the case front and case back.

10. Fasten the case front to the case back with the four (4) corner screws.

Table 10: Callbox 6-Conductor Interface Cable ....

Pin #	Wire Color	Description		
6	Red	External 12 VDC	+	input
5	Black	External 12 VDC	-	input
4	Blue	Switch Output	+	connection
3	Green	Switch Output	-	connection
2	White	Sensor Input	+	connection
1	Brown	Sensor Input	-	ground

INSTALLING THE CALLBOX 6-CONDUCTOR INTERFACE CABLE (60201124) ...

① Remove the battery holder and plate from the case back by removing the three T10 Torx mounting screws and washers.
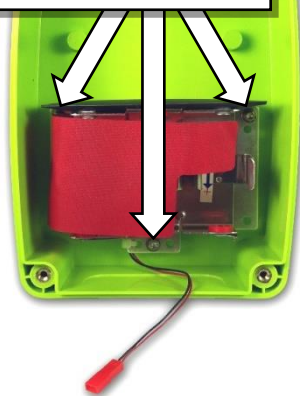
② Using the center pilot hole, drill a 31/64 inch hole for the cable and Heyco strain relief/water seal.

③ Install the Heyco strain relief as shown. Thread the 6-conductor cable through from the inside.

④ Pull the 6-conductor through as shown until there is less than ¼ inch of the gray sleeve showing through the strain relief. Use the Inside Retaining Nut to tighten to case, then tighten the Cable Sealing Nut.
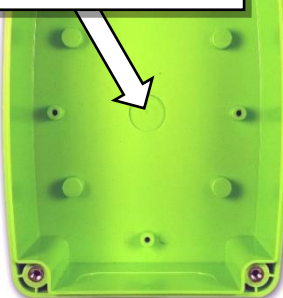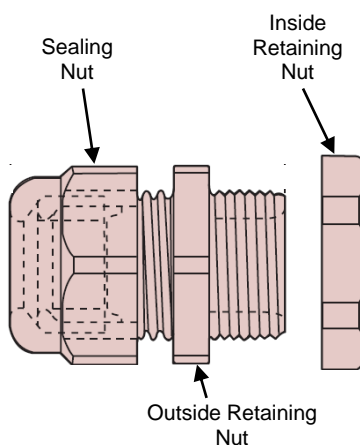
Sealing Nut

Inside Retaining Nut

Outside Retaining Nut
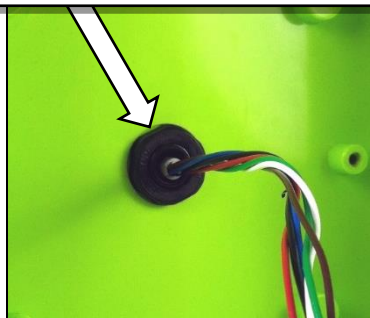
⑤ Carefully route the 6-conductor cable toward the inside left edge of the case as shown.
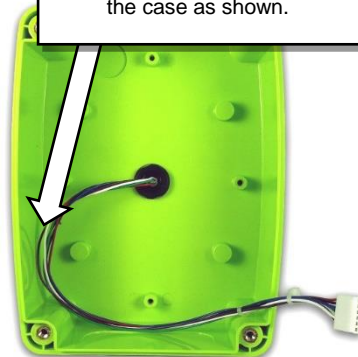
⑥ Use the Cable Tie to secure the 6-conductor cables to the battery holder as shown. The 6-conductor cables will run beneath the battery holder. <u>Do not tighten the Cable Tie at this time.</u>

WARNING! Be sure the wires are not trapped between the battery holder and the molded plastic mounting stud! Wires are routed below the stud as shown.
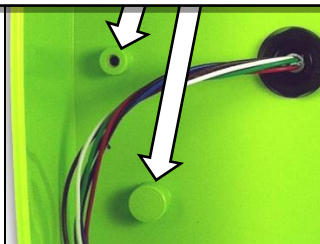
⑦ Secure the battery holder to the case back with the three T10 Torx mounting screws and washers. The 6-conductor cables are routed beneath the battery holder as shown.
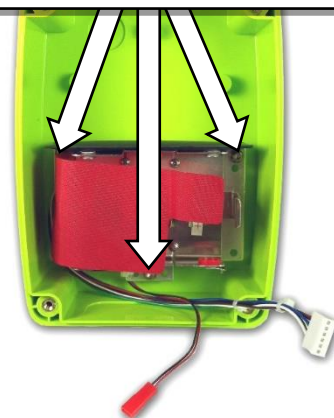
⑧ Tighten the Tie Wrap after the battery holder is installed. Connect the 6-Conductor cable to the RQX XD-Series radio.

HOW TO FIELD PROGRAM THE XD-SERIES CALLBOX FOR GATEGUARD® OPERATION ....

The XD-Series Callbox can be field programmed for basic GateGuard® operation, or PC programmed to suit your unique requirements. **The instructions in this section apply only to Field Programmable features.** If PC programming software has been used to set 2-Tone, DTMF, Selcall, or NXDN™ decode (receive) or other optional GateGuard® features, operation may not be as described here.

Follow these steps to program the XD-Series Callbox for GateGuard® operation:

1. For Analog Mode: Program the **frequency and tone codes** per the "HOW TO FIELD PROGRAM FREQUENCY & TONE CODES".

    For Digital Mode: Program the **frequency codes** per the "HOW TO FIELD PROGRAM FREQUENCY CODES".

2. For Analog Mode: Program the **2-Tone, DTMF or Selcall Decode (Receive) code** per the "HOW TO FIELD PROGRAM 2-TONE, DTMF OR SELCALL DECODE (RECEIVE) OPERATION".

    For Digital Mode: Program the Primary Control ID code per "HOW TO FIELD PROGRAM NXDN™ ID AND RAN CODES"

3. Program the callbox for **GateGuard® Momentary Operation** per the "HOW TO FIELD PROGRAM 2-TONE, DTMF OR SELCALL DECODE (RECEIVE) OPERATION" .

The XD-Series Callbox will now operate in GateGuard® mode as follows:

- The Callbox will be in **"Automatic Turn-Off"** mode. The ON/PTT button must first be pressed as described in "OPERATING THE XD-SERIES CALLBOX WITH FACTORY DEFAULT SETTINGS" section before normal two-way communications can be established.

- If the Callbox does not send or receive a signal for more than 10 seconds the Callbox will automatically turn off. The **ON/PTT** button must be pressed to turn the Callbox back on and receive a call.

- When the Callbox receives and decodes the correct 2-Tone, DTMF, Selcall, or NXDN™ Primary Control ID code the Callbox Switch Output will momentarily **CLOSE** the switch for 1 second. The Callbox will also automatically transmit a confirmation tone back to the senders radio notifying them that the correct 2-tone, DTMF or Selcall code has been decoded at the XD-Series Callbox.

OPTIONAL GATEGUARD® SETTING/FEATURES ....

The XD-Series Callbox can be Field Programmed, or PC programmed using special software, for customized GateGuard® applications.

Automatic Turn-Off...**(Field or PC Programmable)**

This is **ENABLED** as the Factory Default setting. The callbox will turn **OFF** when the RQX Reset Time has expired. The Reset Time is a pre-programmed amount of time of "no activity" (no calls transmitted, no calls received) before the callbox turns **OFF** in order to conserve battery life. The callbox can be turned back **ON** when the **ON/PTT** button is pressed. This is the recommended mode of operation for all battery only powered applications.

If Automatic Turn-Off is **NOT** selected the callbox does **NOT** completely turn **OFF**, but remains in the Intercom mode, allowing the callbox to receive calls at any time.

Operating the callbox with Automatic Turn-Off **DISABLED** significantly increases battery drain, and is therefore **NOT** recommended for battery only powered applications. Battery life can be increased using the Battery Saver Enable feature detailed in this section.

RQX Reset Time...**(Field or PC Programmable)**

This is set from the factory for 10 seconds, but can be Field Programmed to 9 different times ranging from 5 seconds to 4 minutes, and PC programmed for 5-255 seconds. A shorter RQX Reset Time will result in increased battery life. In standard Automatic Turn-Off operation a longer inactivity timer will allow more time for a response before the callbox turns **OFF.**

External +12 VDC Power Fail Alert Tone ....**(PC or Field Programmable)**

By selecting the +12 VDC Power Fail Alert Tone feature the callbox will look for a loss of the +12 VDC power source. The callbox will immediately transmit an Alert Tone to notify personnel that the +12 VDC source has been lost and is now operating on battery back-up. The callbox will transmit an Alert Tone once every hour until the +12 VDC power source is restored or until the back-up batteries are exhausted. Even if this feature is **NOT** selected, it will always revert to Back-up Battery power.

NOTE: In applications where external power is available, we recommend using the RPS-EXPO Cube Power Supply.

OPTIONAL GATEGUARD® SETTING/FEATURES (CONTINUED).........................

Battery Saver Enable..(PC Programmable)

When the XD-Series Callbox is programmed to operate with Automatic Turn-Off **DISABLED**, Battery Saver can increase battery life in both internal or external battery powered applications.

With Battery Saver Enable, the callbox will periodically Wake-Up and listen for a received signal before returning to a low current Sleep mode. The sleep time can be PC programmed between 0.5 - 8 seconds with the Battery Saver Sleep Time setting. A longer sleep time will result in increased battery life, but may result in missed calls.

The callbox immediately leaves Battery Saver mode any time the **ON/PTT** Button is pressed or a signal is received, and will not return to Battery Saver until the period of no activity exceeds the RQX Reset Time.

Send Call Tone...(Field or PC Programmable)

The Factory Default setting has the Call Tone feature **ON (**refer to "HOW TO FIELD PROGRAM FEATURE CODES")

The callbox can be programmed to transmit a Call Tone if the Reset Time has expired and the **ON/PTT** button is pressed. This will alert system users that the call is originating from the callbox.

Ring Tone..(Field or PC Programmable)

This will sound an alert tone on the callbox speaker, similar to a telephone ring tone, whenever the correct 2-Tone, DTMF, Selcall or NXDN™ code has been successfully decoded. This feature is used to alert the Callbox user that the gate is being **opened** or **closed**. Ring Tone is enabled from the factory.

GateGuard® – Toggle ....(Field or PC Programmable)

Will alternately open and close the Switch Output when it receives a unique 2-Tone, DTMF, Selcall or NXDN™ code. After the 2-tone decode (receive) code is received the callbox will transmit a single beep if the switch has been **opened** and a double beep if the switch has been **closed**. The switch will open when the callbox turns off if it is programmed for Automatic Turn-Off.

GateGuard® On Code / Off Code ....(Field or PC Programmable)

This operation allows programming of separate **ON** and **OFF** 2-Tone, DTMF, Selcall or NXDN™ Decode (receive) codes. The XD-Series Callbox will **CLOSE** the Switch Output upon receiving the **ON** code, and **OPEN** the Switch Output upon receiving the **OFF** code.

When reading out the radio programming as described in the "HOW TO READOUT CURRENT RADIO FREQUENCY & TONE CODES" section, the **ON** code will be displayed.

Relay Polarity

The relay switch output can be set for a normally-open or normally-closed condition depending on the position of the Relay Polarity Jumper. (See FIG-1)

Sensor/Contact Closure Input

The Sensor Input will detect a logic level and transmit an Alert tone when a change in logic level is detected. Separate alert tones are used for **OPEN** (logic level high) tone and **CLOSED** (logic level low) tone. Additionally, the Sensor Input can be used to turn on the RQX Callbox with the Sensor Input Jumper in place.

Busy Channel TX Inhibit ....(Field or PC Programmable)

This will not allow you to transmit when another user is already transmitting on your radio frequency, even if they are using a different tone code. The radio will beep a series of long, low tones (like a busy signal) while the **ON/PTT** button is held down.

FCC Licensing

Except for the five (**5**) MURS frequencies, the FCC requires the owners of radios operating on these frequencies to obtain a station license before using them.

The station licensee is responsible for ensuring that transmitter power, frequency and deviation are within the limits specified by the station license. The station licensee is also responsible for proper operation and maintenance of the radio equipment. This includes checking the transmitter frequency and deviation periodically, using appropriate methods.

To get an FCC license for VHF or UHF frequencies, submit FCC application Form 601. Your Ritron® dealer can help you with this process.

How to Obtain an FCC Radio License

Because your Ritron® radio operates on Private Land Mobile frequencies, it is subject to the Rules and Regulations of the FCC, which requires all operators of these frequencies to obtain a station license before operating their equipment. Make application for your FCC license on FCC Forms 601, Schedules D and H, and Fee Remittance Form 159.

To have forms and instructions faxed to you by the FCC, call the FCC Fax-On-Demand system at **202-418-0177** from your fax machine; request Document numbers 3000159, 3060001, 3060003, and 3060006.

To have Document numbers 3000159, 3060001, 3060003, and 3060006 mailed to you, call the FCC Forms Hotline at **800-418-FORM (800-418-3676).**

For help with questions concerning the license application, contact the FCC at **888-CALL-FCC (888-225-5322) or log on at www.fcc.gov**

You must decide which radio frequency(ies) you can operate on before filling out your application.

For help determining your frequencies, call Ritron® at **800-USA-1-USA (800-872-1872).**

INDUSTRY CANADA Regulations

Industry Canada requires the owners of the radios to obtain a radio license before using them.

Application forms can be obtained from the nearest Industry Canada District office.

1. Fill in the items per the instructions. If you need additional space for any item, use the reverse side of the application.
2. Use a typewriter or print legibly.
3. Make a copy for your files.
4. Prepare a check or money order to "Receiver General for Canada", for the amount listed at http://www.ic.gc.ca/eic/site/smt-gst.nsf/eng/sf01027.html. (Licenses are renewed annually on April 1st. Refer to the calculation for application fees for each month.)
5. Mail the completed application, along with your check or money order, to the closest Industry Canada District Office.

 Notes: Fees are subject to change without notice.

Safety Standards

The FCC (with its action in General Docket 79-144, March 13, 1985) has adopted a safety standard for human exposure to radio frequency electromagnetic energy emitted by FCC regulated equipment. Ritron® observes these guidelines and recommends that you do also:

• DO NOT hold the radio so that the antenna is very close to or touching exposed parts of the body, especially the face or eyes, while transmitting. Keep the radio vertical, eight inches away while talking into the front panel.
• DO NOT press the Push-To-Talk except when you intend to transmit.
• DO NOT operate radio equipment near electrical blasting caps or in an explosive atmosphere.
• DO NOT allow children to play with any radio equipment that contains a transmitting device.
• Repair of Ritron® products should be performed only by Ritron® authorized personnel.

Service

Federal law prohibits you from making any internal adjustments to the transmitter, and / or from changing transmit frequencies unless you are specifically designated by the licensee.

If your radio equipment fails to operate properly, or you wish to have the radio programmed, contact your local authorized dealer or Ritron®.

U.S. Manufacturer:

RITRON, INC. - Repair Department

505 West Carmel Drive,

Carmel, Indiana 46032 USA

Phone: 317-846-1201

FAX: 317-846-4978

Email: customer_service@ritron.com

RITRON, INC. LIMITED WARRANTY..

WHAT THIS WARRANTY COVERS:

RITRON, INC. ("RITRON") provides the following warranty against defects in materials and/or workmanship in **RITRON Radios and Accessories** under normal use and service during the applicable warranty period (as stated below). "Accessories" means antennas, holsters, chargers, ear-phones, speaker/microphones and items contained in the programming and programming/service kits.

WHAT IS COVERED	FOR HOW LONG	WHAT RITRON WILL DO
XD-Series Callbox	1 year*	During the first year after date of purchase, RITRON® will repair or replace the defective product, at RITRON's option, parts and labor included at no charge.
Accessories	90 days*	*After date of purchase

WHAT THIS WARRANTY DOES NOT COVER:

• Any technical information provided with the covered product or any other RITRON products;

• Installation, maintenance or service of the product, unless this is covered by a separate written agreement with RITRON;

• Any products not furnished by RITRON which are attached or used with the covered product, or defects or damage from the use of the covered product with equipment that is not covered (such as defects or damage from the charging or use of batteries other than with covered product);

• Defects or damage, including broken antennas, resulting from:

    - misuse, abuse, improper maintenance, alteration, modification, neglect, accident or act of God,

    - the use of covered products other than in normal and customary manner or,

    - improper testing or installation;

• Defects or damages from unauthorized disassembly, repair or modification, or where unauthorized disassembly, repair or modification prevents inspection and testing necessary to validate warranty claims;

• Defects or damages in which the serial number has been removed, altered or defaced.

• Batteries if any of the seals are not intact.

IMPORTANT: This warranty sets forth the full extent of RITRON's express responsibilities regarding the covered products, and is given in lieu of all other express warranties. What RITRON has agreed to do above is your sole and exclusive remedy. No person is authorized to make any other warranty to you on behalf of RITRON. Warranties implied by state law, such as implied warranties of merchantability and fitness for a particular purpose, are limited to the duration of this limited warranty as it applies to the covered product. Incidental and consequential damages are not re-coverable under this warranty (this includes loss of use or time, inconvenience, business interruption, commercial loss, lost profits or savings). Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitation on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. Because each covered product system is unique, RITRON disclaims liability for range, coverage, or operation of the system as a whole under this warranty.

WHO IS COVERED BY THIS WARRANTY: This warranty is given only to the purchaser or lessee of covered products when acquired for use, not resale. This warranty is not assignable or transferable.

HOW TO GET WARRANTY SERVICE: To receive warranty service, you <u>must</u> deliver or send the defective product, delivery costs and insur-ance prepaid, within the applicable warranty period, to **RITRON, INC., 505 West Carmel Drive, Carmel, Indiana 46032, Attention: Warranty De-partment.** Please point out the nature of the defect in as much detail as you can. You <u>must</u> retain your sales or lease receipt (or other written evi-dence of the date of purchase) and deliver it along with the product. If RITRON chooses to repair or replace a defective product, RITRON may re-place the product or any part or component with reconditioned product, parts or components. Replacements are covered for the balance of the original applicable warranty period. All replaced covered products, parts or components become RITRON's property.

RIGHTS TO SOFTWARE RETAINED : Title and all rights or licenses to patents, copyrights, trademarks and trade secrets in any RITRON software contained in covered products are and shall remain in RITRON. RITRON nevertheless grants you a limited non-exclusive, transferable right to use the RITRON software only in conjunction with covered products. No other license or right to the RITRON software is granted or permitted.

YOUR RIGHTS UNDER STATE LAW: This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

WHERE THIS WARRANTY IS VALID: This warranty is valid only within the United States, the District of Columbia and Puerto Rico.