



# Quick Assist<sup>®</sup>

## Wireless Call Button System

The Quick Assist wireless call button provides a fast and easy way to boost customer service, control costs and improve employee efficiency. Customers and staff can simply push a button when they need assistance and your 2-way radio equipped personnel are immediately alerted with a customized voice message.

The Quick Assist is the perfect complement to your 2-way radio system and the ideal solution for any business wanting to maximize customer satisfaction, product sales and employee productivity.



### Features:

- Wireless technology
- Battery powered, long battery life
- Small, compact size
- Repeat message scheduling
- Call-Cancel feature
- Durable, built-in mounting flange
- Designed and manufactured in the USA



### Benefits:

- Can be mounted in convenient locations, no wiring or external power required
- Eliminates in-store PA paging, enhances the shopping experience
- Improves customer service and sales
- Increases employee efficiency, reduces payroll costs
- An unlimited number of buttons, depending on usage, can be used
- Works with existing VHF or UHF 2-way radio systems



Ideal For A Variety Of Retail Applications...

Cashier Positions • Locked Cabinets • Seasonal Areas • Heavy Merchandise • Fitting Rooms • Customer Pick-Up • Delivery/Receiving Docks



Wireless call buttons trigger unique, voice alert messages to be sent to radio-equipped staff. Wireless buttons are battery powered and can be conveniently located without wires or external power requirements.



### How the System Works\*

- A simple press of a wireless call button triggers a unique voice alert message to be transmitted from the Ritron Quick Talk to all 2-way radio equipped personnel
- The wireless button is available in both a single button or multi-button model. The multi-button model is ideal for applications such as the cashier position, where more than one type of message may need to be sent.
- An unlimited number of call buttons, depending on usage, can trigger up to 8 unique messages from a single Quick Talk.
- The Quick Talk requires 110VAC power.

### Range and Coverage\*\*

- The wireless call button can be located up to 150 feet from a Quick Talk transceiver.
- The Quick Talk radio, with its optimally located antenna, has an effective transmit range to 2-way radios of up to 200,000 sq. ft. and features an external antenna option for extended range.

\*The wireless call button system requires use of the Ritron Quick Talk Transceiver

\*\*Range and coverage is dependent on building structure, surrounding obstructions and transmit power of RQT model used.

### The Ritron RQT



#### Ritron Quick Talk Transceiver

- Small, discrete, easy to install
- Transmits voice messages to VHF or UHF business band 2-way radios
- Can be optimally located to provide best overall system range/coverage
- Capable of sending 8 unique voice messages
- Powered by 12VDC to 110VAC Adaptor

### Ritron offers a variety of other unique wireless solutions.



| Wireless Button Model                                    | Range    | Height | Width  | Depth  |
|--|----------|--------|--------|--------|
| RQA-1B, 1 button   | >150 ft. | 4 1/8" | 2 1/2" | 1 1/4" |
| RQA-4B, 4 button   | >150 ft. | 4 1/8" | 2 1/2" | 1 1/4" |
| Battery, Lithium, 3V, 1550mAH, Non-rechargeable, #CR123A |          |        |        |        |

| Quick Talk Model            | RQT-151MRCVR                                | RQT-151RCVR    | RQT-152RCVR     | RQT-451RCVR    | RQT-452RCVR     |
|-----------------------------|---|----------------|-----------------|----------------|-----------------|
| Freq. Band:                 | VHS MURS                                    | VHF150-165MHZ  | UHF 450-470MHz  | UHF 450-470MHz | UHF 450-470MHz  |
| Size:                       | -----7.57"H x 5.07"W x 2.65"D -----         |                |                 |                |                 |
| Weight:                     | -----1 pound w/o batteries or antenna ----- |                |                 |                |                 |
| TX Power Output:            | 120mW                                       | 120mW          | 2W              | 120mW          | 2W              |
| Range*                      | 75,000 sq. ft.                              | 75,000 sq. ft. | 200,000 sq. ft. | 75,000 sq. ft. | 200,000 sq. ft. |
| # of Voice Messages:        | 8   | 8              | 8               | 8              | 8               |
| External Power Requirement: | -----12VDC-110VAC -----                     |                |                 |                |                 |

Programming: Requires Ritron programming software and USB cable



Founded in 1977, Ritron, Inc. specializes in the design and manufacture of commercial and industrial-grade wireless voice and data communication equipment.

Call 800-USA-1-USA (872-1872)

Go Beyond Normal Limits...<sup>SM</sup>



P.O.Box 1998, Carmel, IN 46032 • ph: 317.846.1201 • fax: 317.846.4978 • email: ritron@ritron.com, www.ritron.com

Copyright 2013 all rights reserved, Ritron, Quick Assist and DoorCom are registered trademarks of Ritron, Inc.

PN Call Button 2/2013